DRUPAL CMS MANUAL

FOR VEYA & GARRYA WEBSITES



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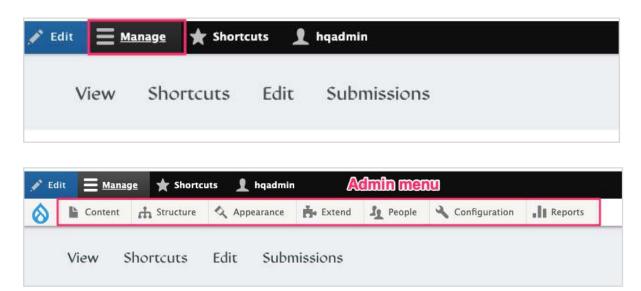
CMS Login

Enter your username and password. Fill in Recaptcha and click "Login"

Username hqadmin		***	
Enter your Banyan Tre	ee Veya username.		
Password			
▼ CAPTCHA	at accompanies your username. sting whether or not you are a humar	n visitor and to prevent automated spam sub	missions.

Admin menu

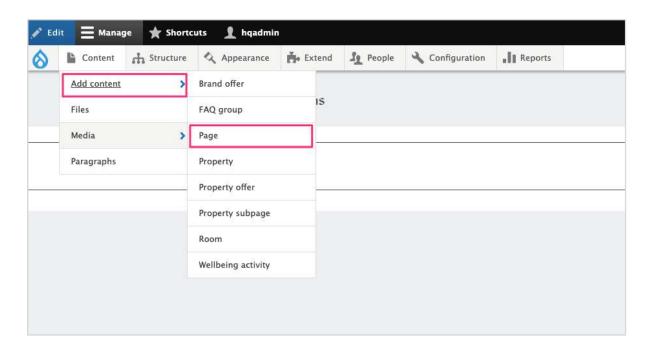
Click "Manage" to access the admin menu.



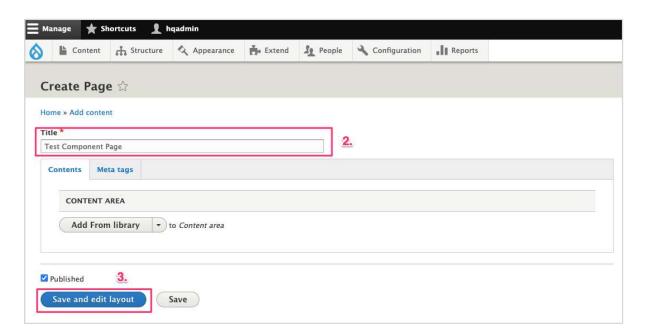
Creating basic page

A basic page is a page without any predefined content structure. You can use a basic page to assemble the required layout with the available components.

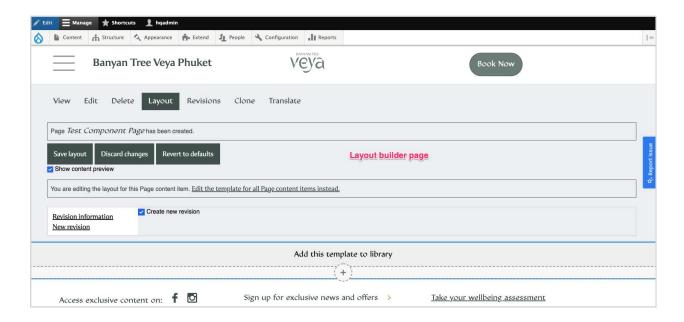
1. Hover "Content" → "Add Content" → Select "Page"



- 2. Fill in "Title"
- 3. Click "Save and edit layout". After saving, you will be brought to the layout builder page.

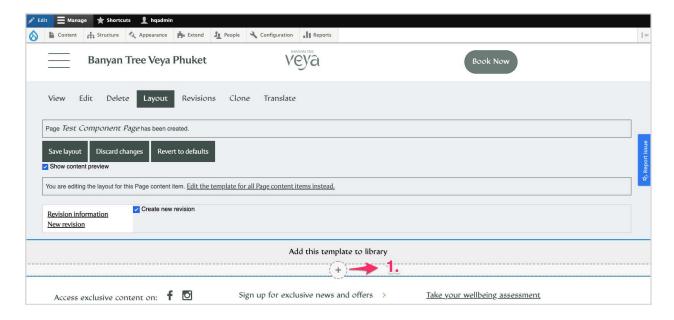


Layout builder page

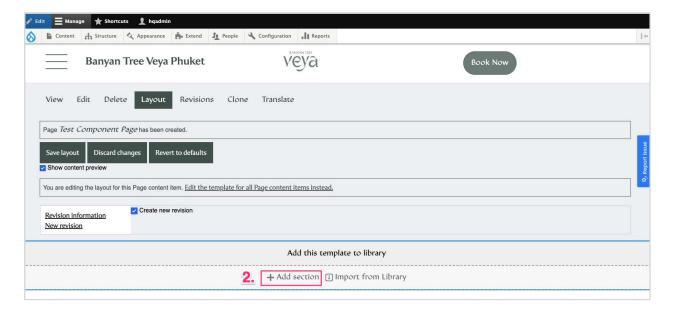


Adding section & block to the layout

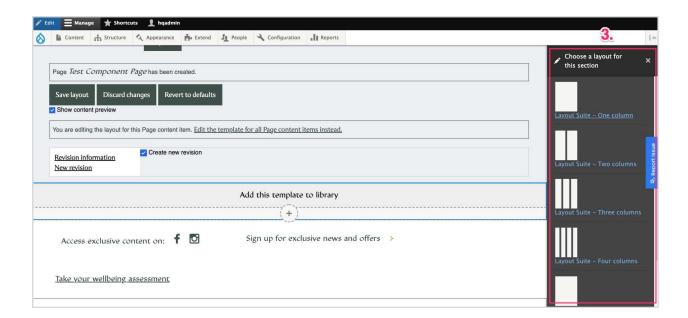
1. To create a section, hover at the "+" sign.



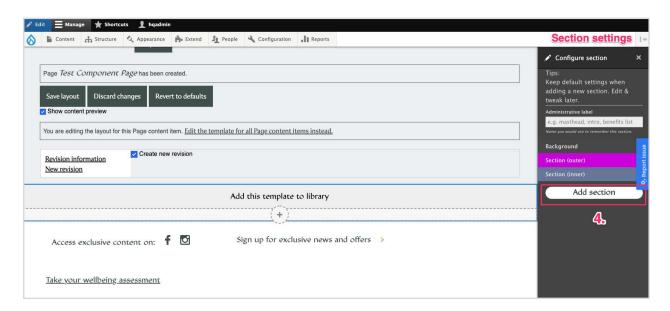
2. Click "Add section"



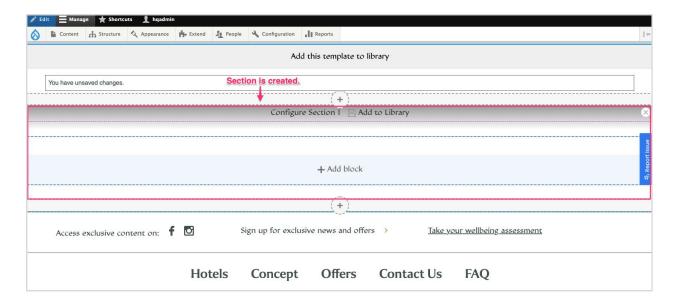
3. Choose a layout for your page.



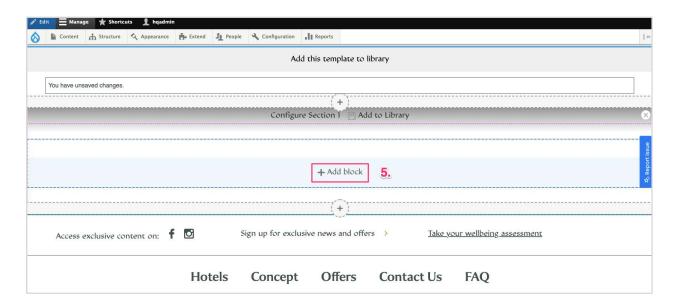
4. After selecting the layout, the section settings with default selections will be shown. When you are ready, click "Add section".



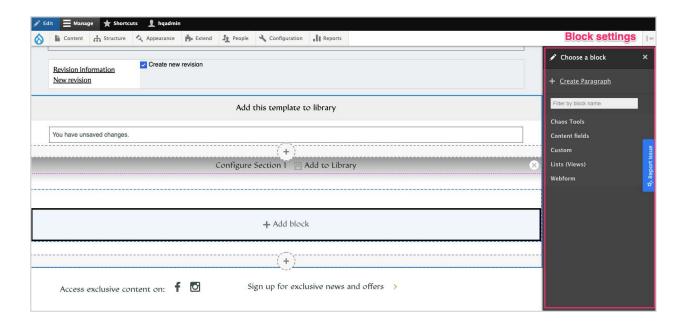
Section is created. (see below)



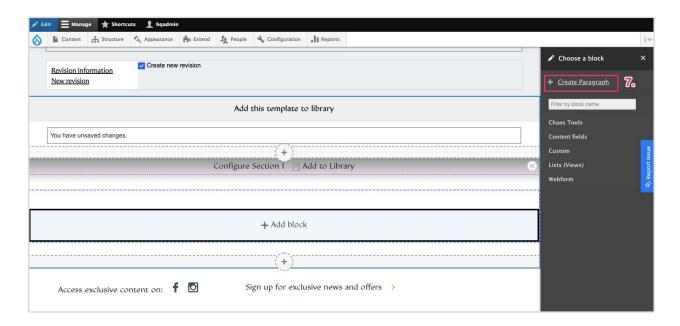
5. To add a block container into the section, click "Add block".



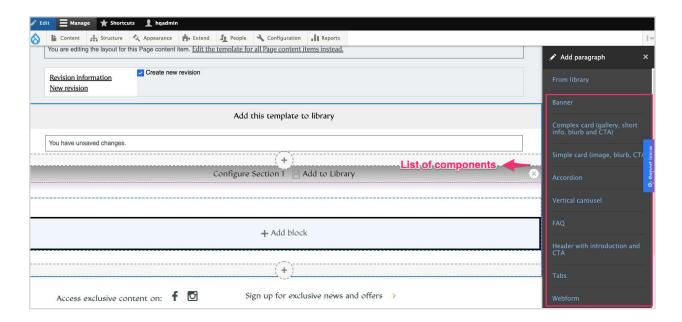
6. Block settings panel will be displayed.



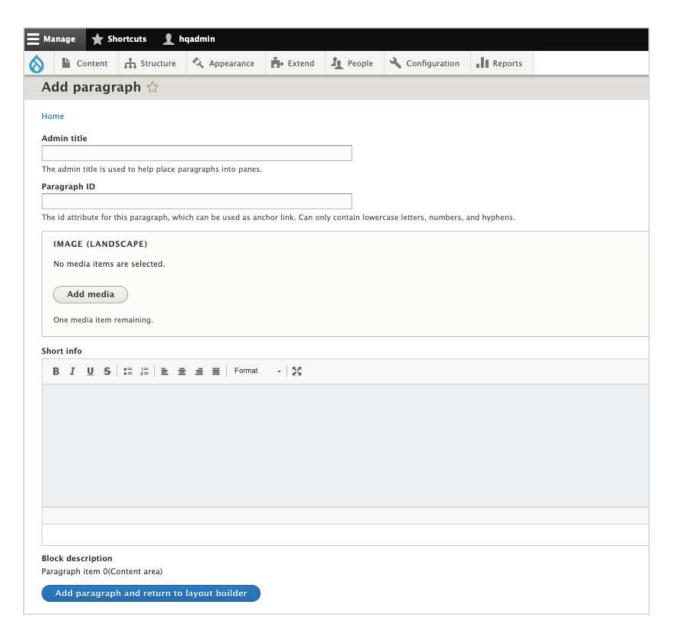
7. Click "Create Paragraph". You will see a list of components where you can add into the block container.



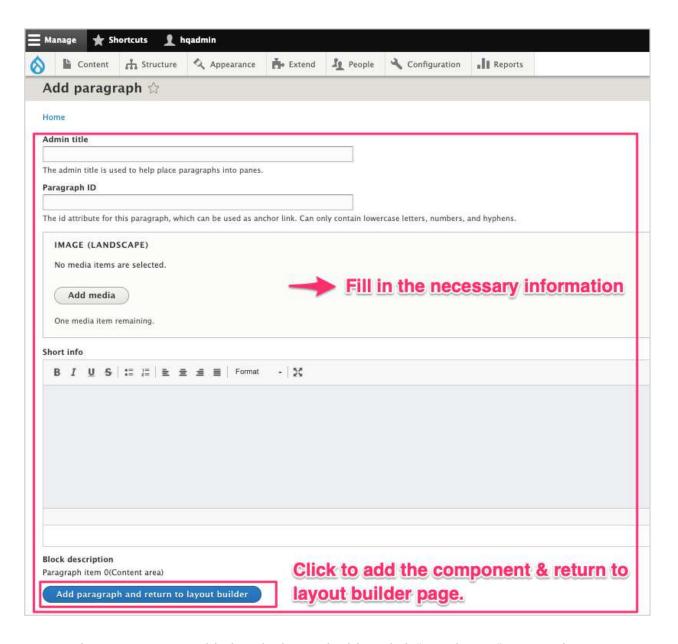
List of components



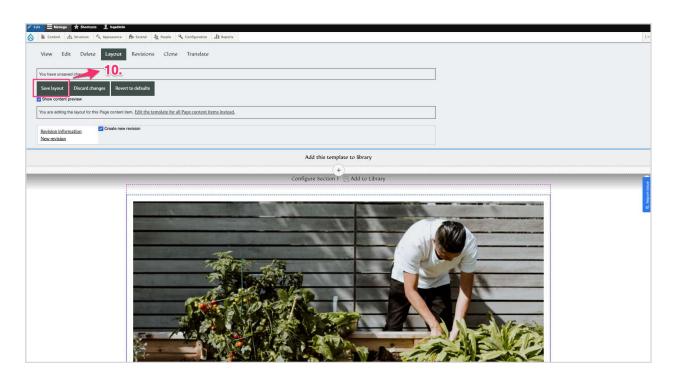
8. Click to select the desired component. You will be brought to the respective component page to fill in the details. You may refer to "Creating components" for further details on how to create the different types of components such as the banner, accordion, tabs and so on.

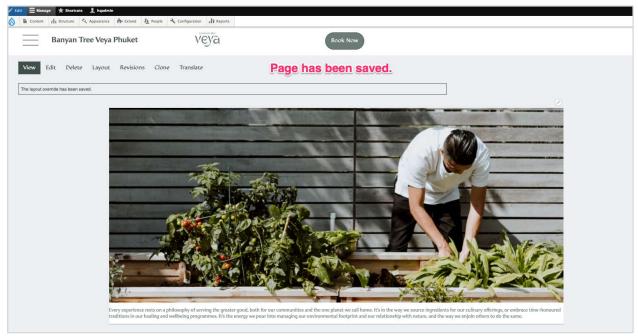


9. Fill in the necessary information and click "Add paragraph and return to layout builder". The component is added in the layout builder page.



10. The component is added to the layout builder. Click "Save layout" to save the page.





~ AWESOME ~

Page Creation Sequence

Content hierarchies and relationships between various page types have been built in the website. This means that there is a sequence to adhere to when you are creating the pages. Below shows the page creation sequence:

- Property page
 - O Property sub-page (i.e well-being, cuisine)
 - O Room
 - Property offer

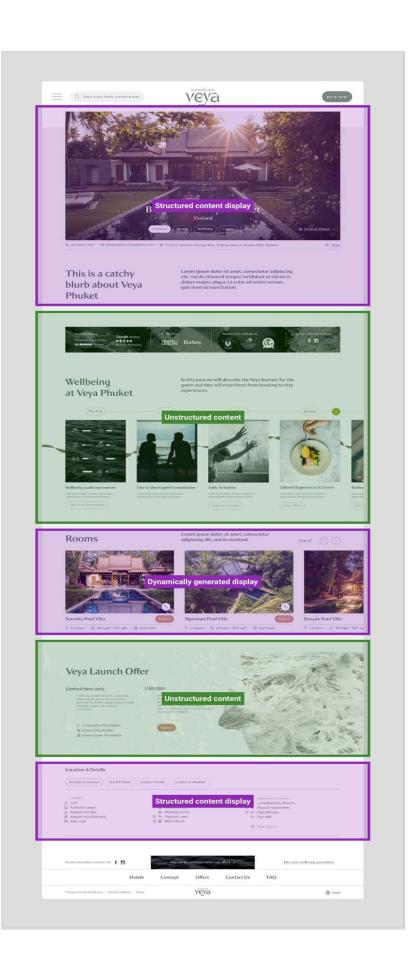
In the example of "property", the "Property" page has to be created first, before you create the related sub-pages such as well-being, cuisine and so on. The "Property" page has to "exist" first, before you can associate the related rooms, subpages and offers.

Creating a property page

The property page was set up based on a combination of structured, unstructured contents and dynamic contents.

- Structured content refers to the fields provided/needed so that we can reference the content to be displayed dynamically on other related pages.
- Unstructured content refers to the area where you have the flexibility on deciding the type of components (known as paragraph components in Drupal) and section configurations to be used. This is optional, depending on your content needs.
- Dynamically generated content refers to content that is automatically generated. This is optional, depending on your content needs.

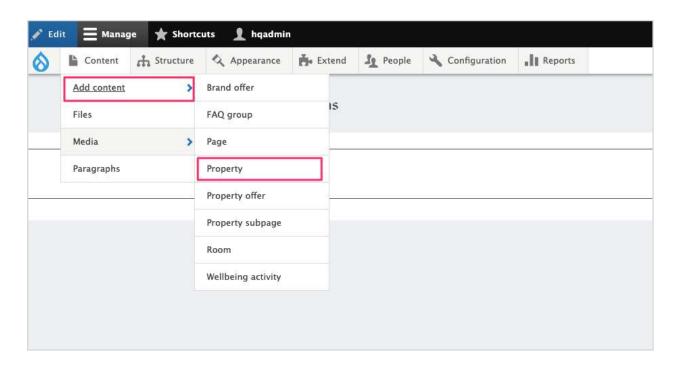
Below shows the breakdown of the structured, unstructured content area and dynamic content on the property page:



In the following steps, we will show you how to create the property page. We will first start with setting up the structured content area, followed by unstructured area and dynamic content area.

Create property page (structured content area)

1. Hover "Content" → "Add Content" → Select "Property"



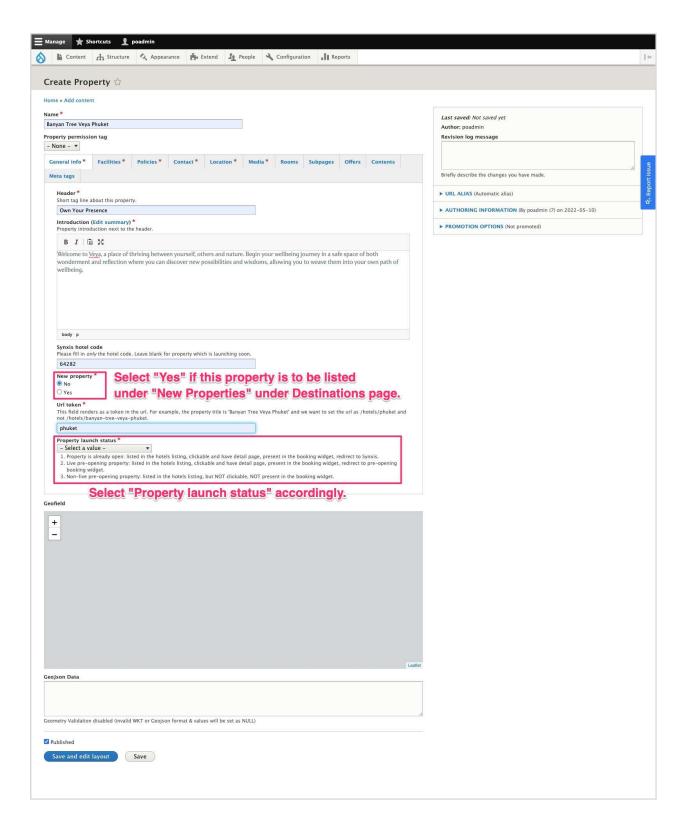
- 2. Enter "Name".
- 3. Fill in all the mandatory fields in the tabs <u>General info</u>, <u>Facilities</u>, <u>Policies</u>, <u>Contact</u>, Location & Weather and Media.
- 4. When you are ready, click the "Save" button to save the page. Note: Select "Published" when you are ready to publish the page live. Otherwise, un-check "Published" option.



5. Rooms, Subpages, Offers and Content tabs are optional during property page creation. You may update these sections later, after you have saved the page.

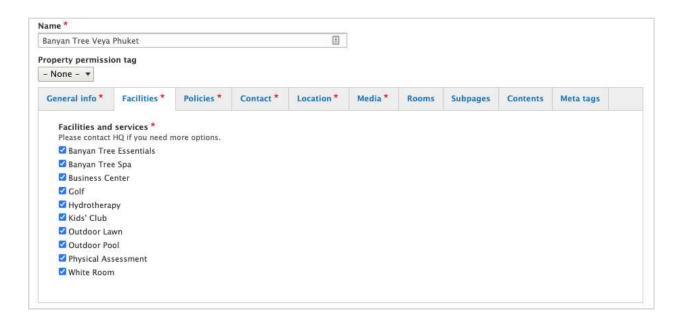
General info tab

Fill in the following fields. For Geofield & GeoJSON Data, refer to the <u>Geofield & GeoJSON</u> data section on how to populate the data.



Facilities tab

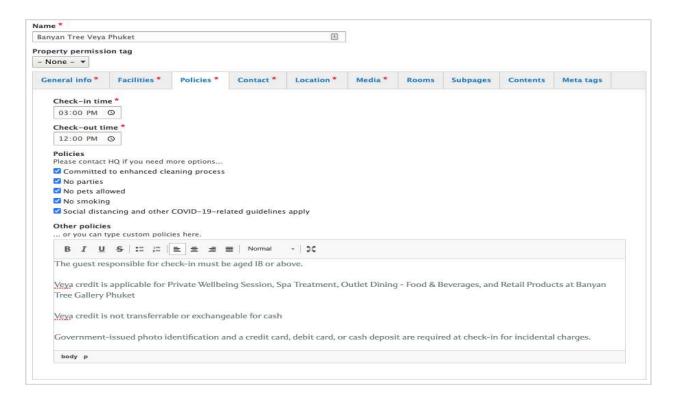
Select the required facilities & services options.



Sample: https://veya.banyantree.com/en/destinations/phuket ("Facilities & Services" tab under "Location & Details")

Policies tab

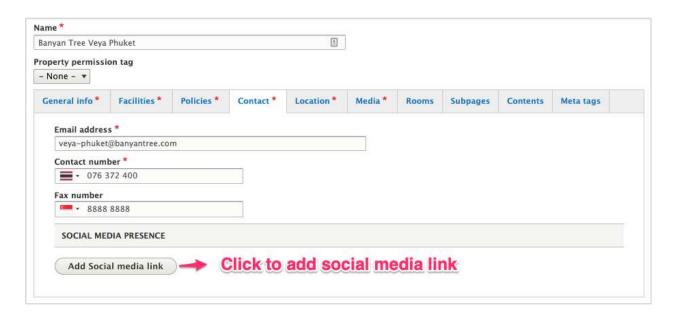
Fill in the following fields.

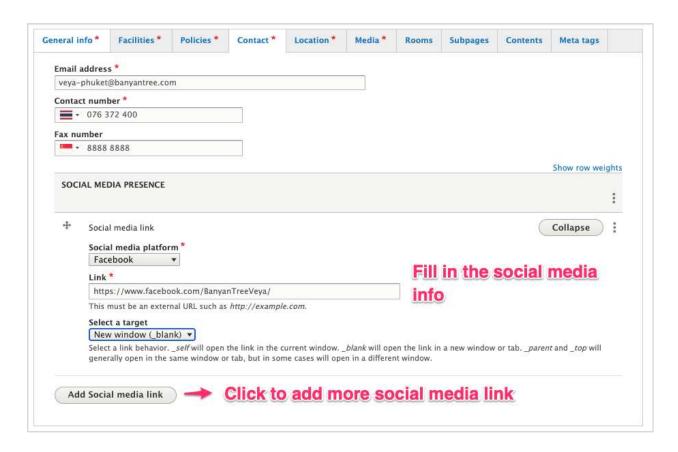


Sample: https://veya.banyantree.com/en/destinations/phuket ("Hotel Policies" tab under "Location & Details")

Contact tab

Fill in the following fields.

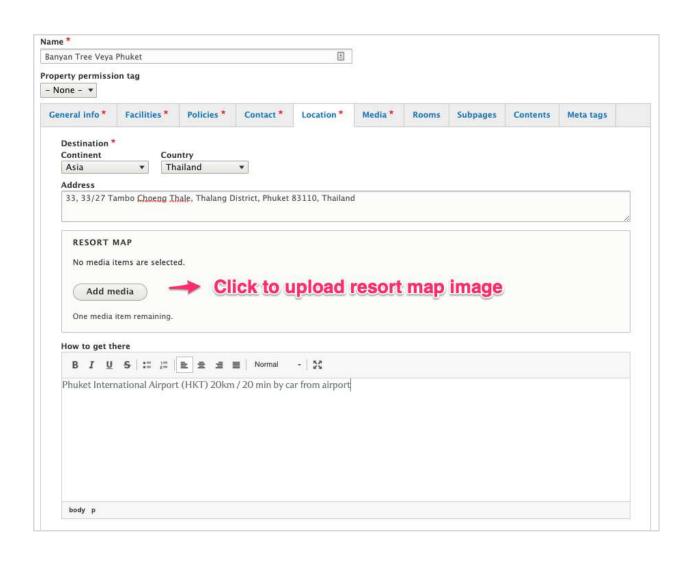


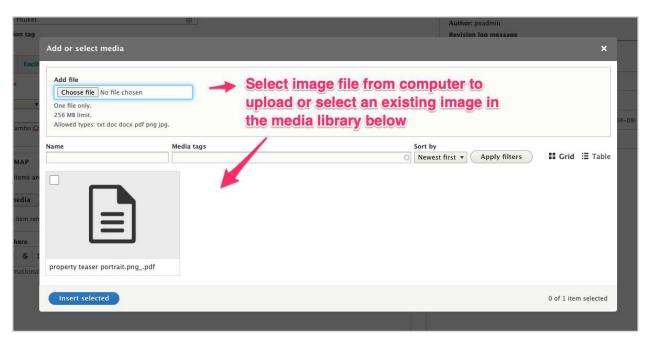


Sample: https://veya.banyantree.com/en/destinations/phuket ("Contact Details" tab under "Location & Details")

Location tab

Fill in the following fields.

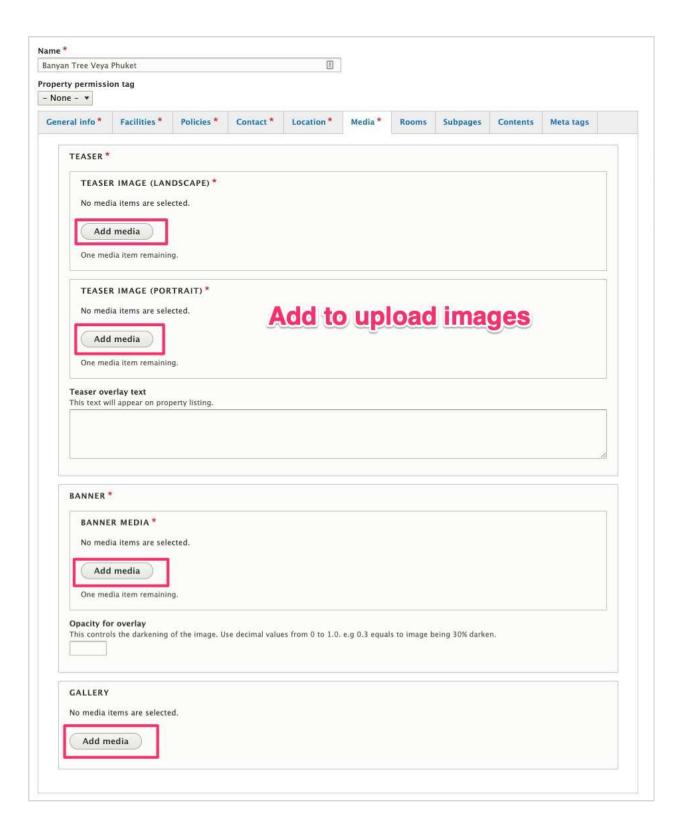




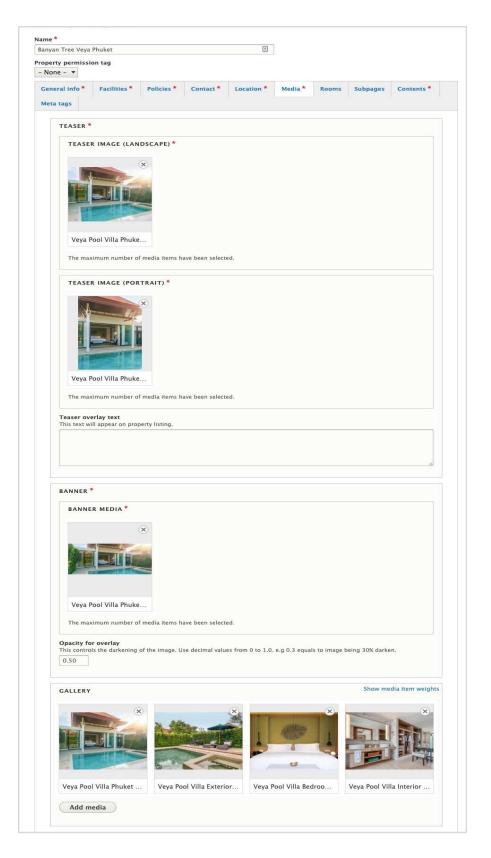
Sample: https://veya.banyantree.com/en/destinations/phuket ("Location & Weather" tab under "Location & Details")

Media tab

Upload the required media.



Example

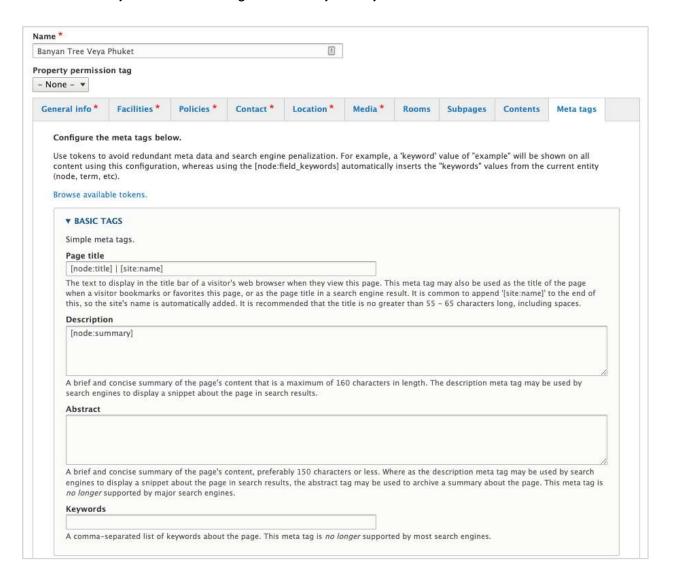


Examples of where the images are placed

- Teaser Image (Landscape) This can be found in the mega menu when you hover over the "Destinations" menu.
- Teaser Image (Portrait) This can be found on the destinations page.
 https://veya.banyantree.com/en/destinations
- Banner This can be found on the property page.
 https://veya.banyantree.com/en/destinations/phuket
- Gallery This can be found on the property page, under "Show all photos".
 https://veya.banyantree.com/en/destinations/phuket

Meta Tags tab

The basic meta tags i.e. "Page title" and "Description" have been configured and automatically filled in during page creation. You may provide additional settings for SEO management. If you do not have any additional settings to add on, you may leave this tab as it is.



Create property page (unstructured content area)

In this section, we will show you how to add content to the unstructured content area.

Refer to "Adding content to the unstructured content area" steps to add unstructured content to the property page.

Create property page (dynamic content area)

In this section, we will show you how to add dynamic content (i.e. listings) to the property page. This is done through the creation of a property subpage and linking the property subpage to the property page.

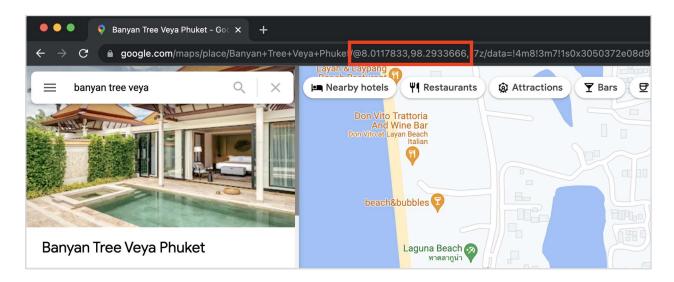
Refer to "Adding dynamic content to a property subpage" steps to add listings to the property subpage.

Populating Geofield & Geo JSON data

- Retrieve location coordinates
- Populating location map

Retrieve location coordinates

- 1. Google the place on Google Maps.
- 2. Retrieve the Latitude and Longitude from the url (shown in the image below).



Eg:

Banyan tree veya phuket Latitude: 8.0117833

Longitude: 98.2933666

Populating location map

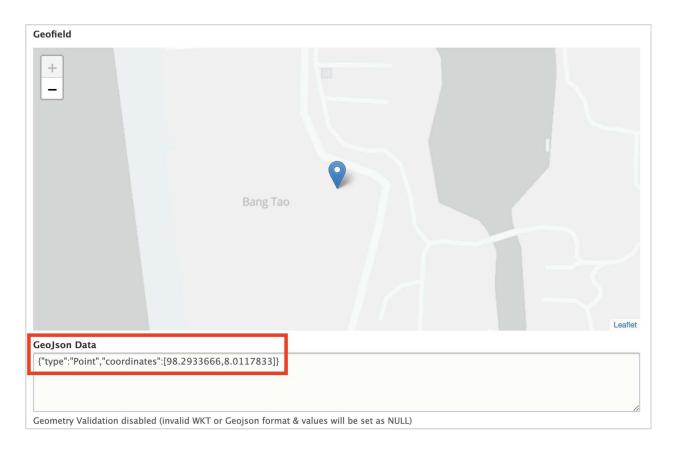
- 1. Under Location Tab for GeoJson Data, copy and paste the json values (shown in the image below).
- 2. Change coordinates to your location (format: Longitude, Latitude).

Eg:

Banyan tree veya phuket

{"type": "Point", "coordinates": [98.2933666, 8.0117833]}

{"type":"Point","coordinates":[(Longitude),(Latitude)]}



Zoom Setting

Constraint: all the maps will the same zoom and cannot have different zoom settings for different map

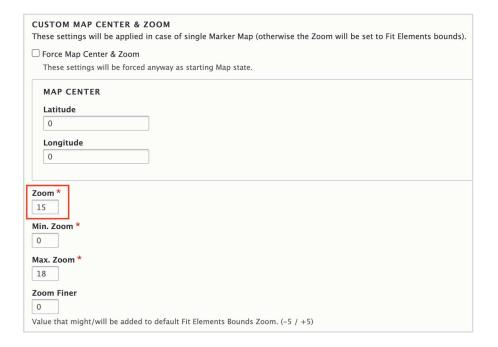
Go to Structure → Content types → Property → Manage display → Property location and details.



2. Under "Location & Weather Tab", look for "Geofield" and click on the setting icon.



- 3. Under "Custom Map Center & Zoom".
 - a. Zoom in: Increase the zoom level (eg: 15)
 - b. Zoom out: Decrease the zoom level (eg: 12)



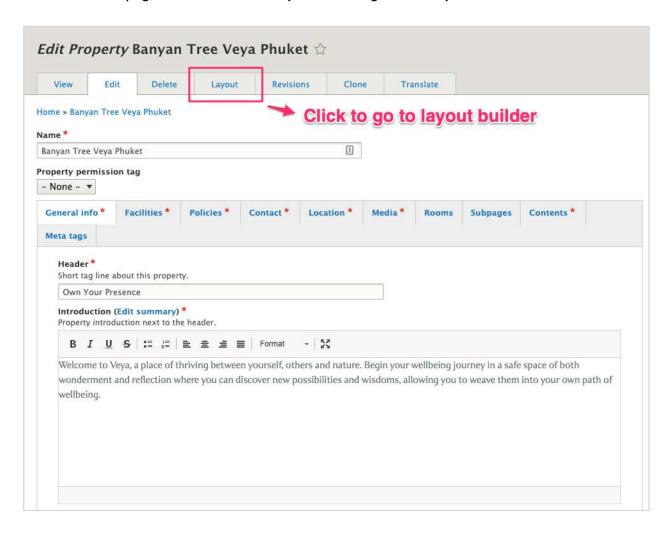
- 4. Click on the "Update" button.
- 5. Click on the "Save" button.

Adding content to the unstructured content area

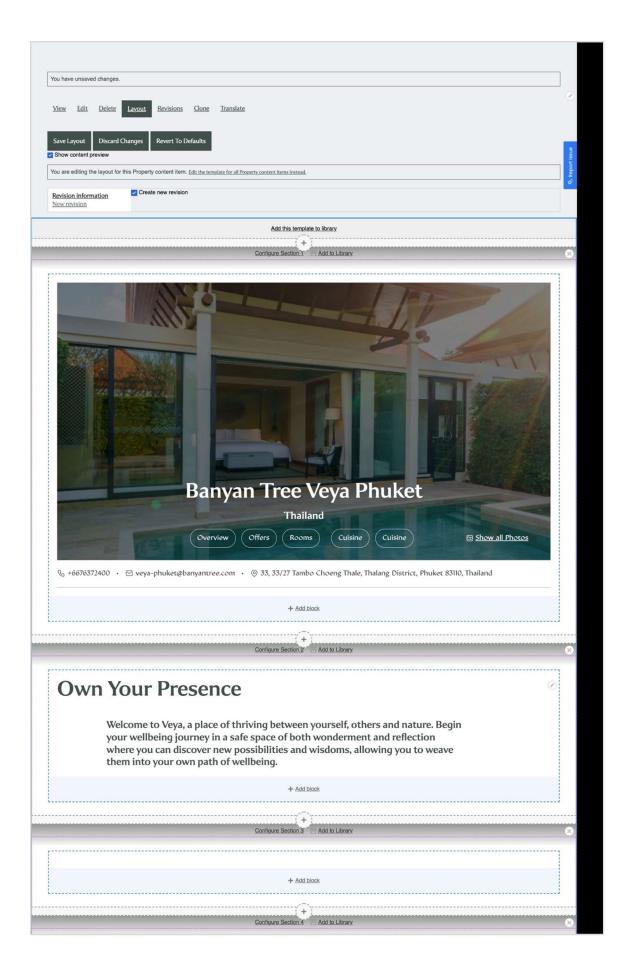
Unstructured content refers to the area where you have the flexibility on deciding the type of components (known as paragraph components in Drupal) and section configurations to be

used. This is optional, depending on your content needs. To create unstructured content, follow these steps:

- 1. Retrieve the page that you want to add the unstructured content.
- 2. Edit the page and click on the "Layout" tab to go to the layout builder.



Layout builder view



- 3. Next, create the section and add a block into the section. Refer to "Adding section & block to the layout" on how to assemble the layout and to add the required components into the block container.
- 4. Repeat the process until you achieve the desired outcome.
- 5. When you are ready, click "Save Layout". Note: Remember to save the layout regularly. We recommend that you save the layout every time you have finished creating a section.

Adding dynamically generated content

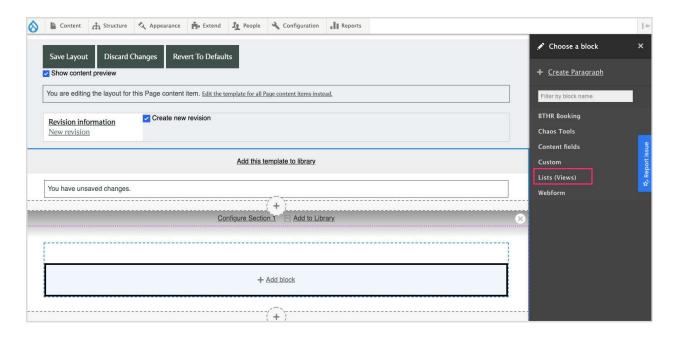
Dynamic content refers to content that is automatically generally. For example, list of rooms, list of offers, list of articles etc. Example, whenever a new room has been created, the new room is automatically added to the list of rooms without having to manually add the new room entry to the list. In this section, we will show you how to add a listing to the page.

There are 2 types of pages which you can add a listing:

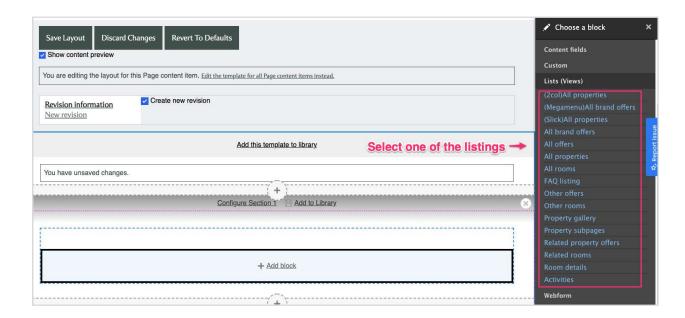
- Adding dynamic content to a basic page.
- Adding dynamic content to a property subpage

Adding dynamic content to a basic page

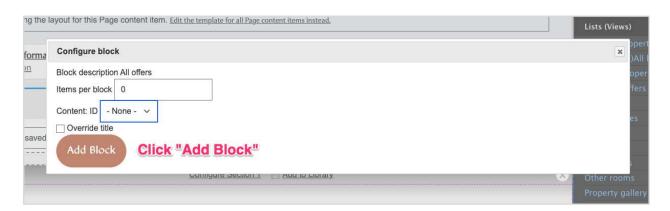
- 1. Retrieve the page created using the basic page content type.
- Go to the layout builder view, create a section and choose a layout i.e. "1-column" layout.
- 3. Next, add a block to the section. Refer to "Adding section and block to the layout" for detailed steps.
- 4. At the block settings, click on "List (Views)".



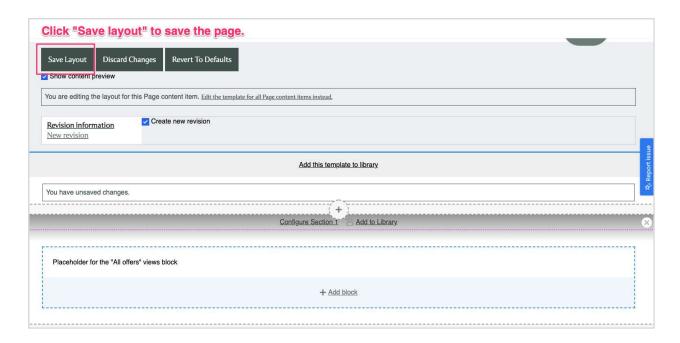
- Select the required listings to be displayed. Note: For basic page, the available options are:
 - a. All brand offers
 - b. All properties



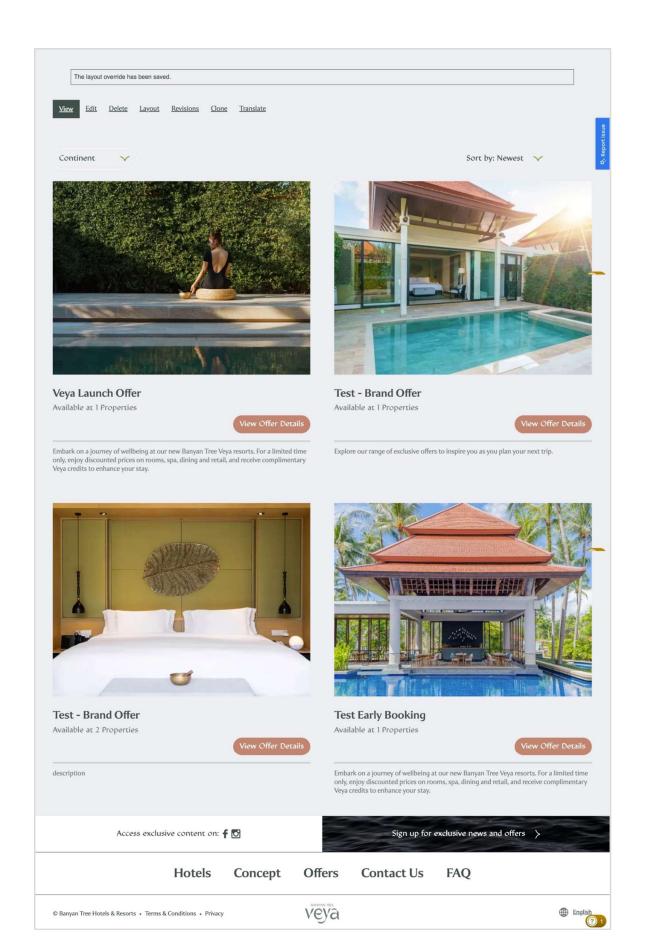
6. Click "Add Block". Note: You may ignore "Items per block", "Content ID" and "Override title" fields and just click "Add Block" as those parameters are not needed.



7. Click "Save Layout"

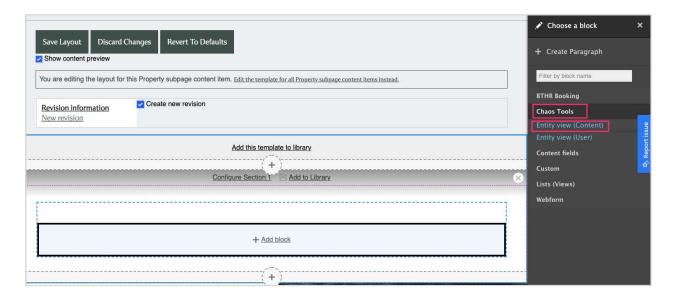


8. The listing will be displayed on the page. Example:

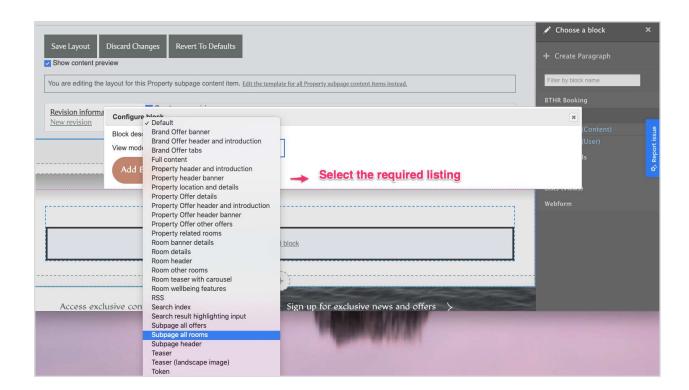


Adding dynamic content to a property subpage

- Retrieve the page created using the property subpage content type.
 TIP: If you wish to add a listing to the property page instead of the subpage, you can follow the same steps by going to the respective property page and adding the required listing using the layout builder.
- 2. Go to the layout builder view, create a section and choose a layout i.e. "1-column" layout.
- 3. Next, add a block to the section. Refer to "Adding section and block to the layout" for detailed steps.
- 4. At the block settings, click on "Chaos Tools". Then, select "Entity view (Content)".



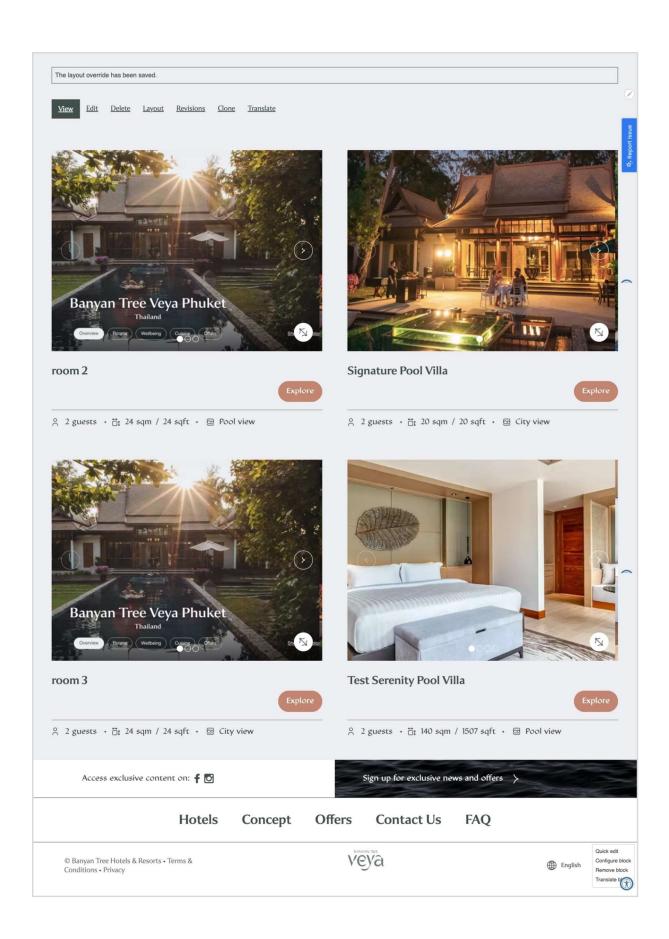
- 5. Click the "View mode" drop-down and select the required listings to be displayed. Note: For the property subpage, the applicable options are:
 - a. Subpage all offers
 - b. Subpage all rooms



6. Click "Add block".

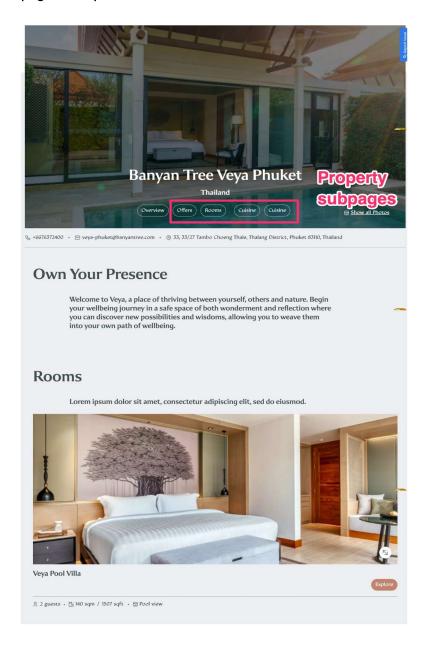


- 7. Click "Save Layout".
- 8. The listing will be displayed on the property subpage. Example:



Creating a property subpage

The property subpage is used to create "subpages" where you want to link from the property page. Example:



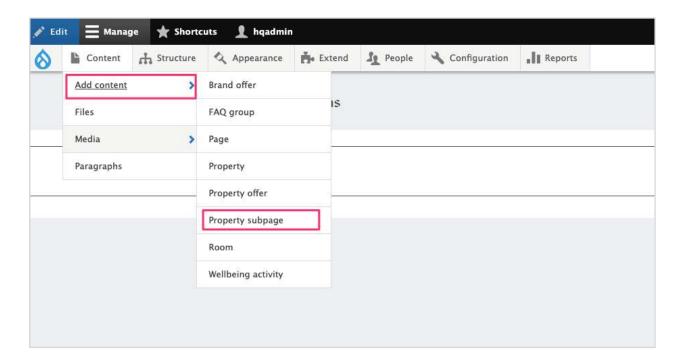
The property subpage can be used to create unstructured content as well as dynamic content.

 Unstructured content refers to the area where you have the flexibility on deciding the type of components (known as paragraph components in Drupal) and section configurations to be used. This is optional, depending on your content needs. Dynamically generated content refers to content that is automatically generated. For example, a list of rooms, list of offers, list of articles etc. This is optional, depending on your content needs.

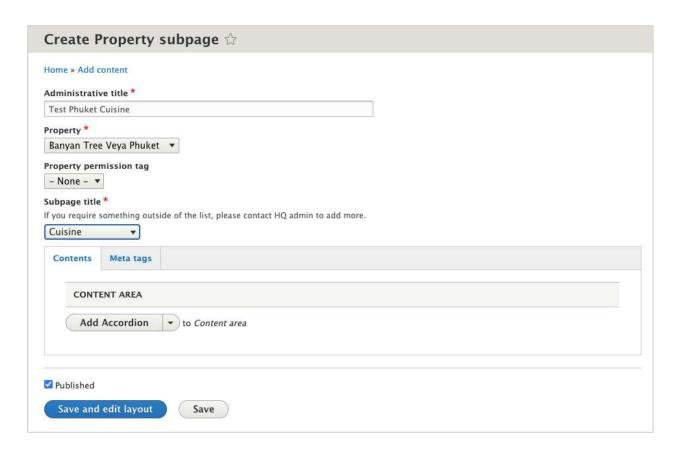
Below shows the steps to create "Cuisine" as a property subpage.

Creating a property subpage - cuisine example

1. Hover "Content" → "Add Content" → Select "Property subpage"



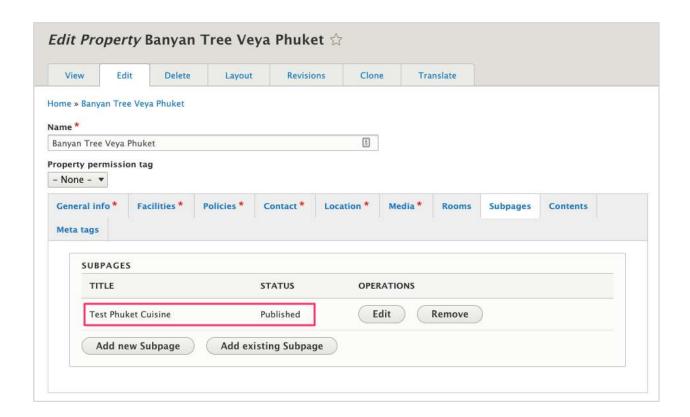
- 2. Enter "Administrative Title". This is the name of the page and helps you to identify the page where you can link it to the property page later on.
- 3. Property: Select the property where the subpage belongs to. If the required property page is not available, you will need to create the property page first. Once you have selected the required property, the subpage will be automatically linked to the property page and you will be able to see the subpage under the "Subpages" tab in the respective property page.
- 4. Subpage title: Select the category where the subpage title belongs to. The main categories for selection are: Cuisine, Offers, Rooms & Wellbeing. Note: If the required category is not available in the list, kindly contact HQ admin to create and add in the category for you.



5. Meta tags: The basic meta tags i.e. "Page title" and "Description" have been configured and automatically filled in during page creation. You may provide additional settings for SEO management. If you do not have any additional settings to add on, you may leave this tab as it is.

Simple meta tags.	
Page title	
[node:title] [site:name]	
the page when a visitor bookmarks or favori	s web browser when they view this page. This meta tag may also be used as the title of tes this page, or as the page title in a search engine result. It is common to append name is automatically added. It is recommended that the title is no greater than 55 – 65
Description	
[node:summary]	
used by search engines to display a snippet	ontent that is a maximum of 160 characters in length. The description meta tag may be about the page in search results.
Abstract	
A brief and concise summary of the page's c by search engines to display a snippet about	ontent, preferably 150 characters or less. Where as the description meta tag may be used the page in search results, the abstract tag may be used to archive a summary about the by major search engines.
	the page in search results, the abstract tag may be used to archive a summary about the

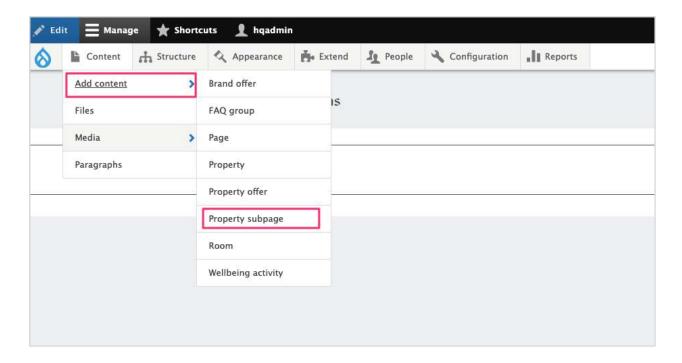
- 6. When you are ready, click "Save and edit layout". You will be brought to the layout builder view to assemble the page.
- 7. Follow the steps in "Adding content to the unstructured area" to assemble the required page.
- 8. Save the layout when you are finished.
- 9. To verify whether the subpage has been linked to the property page, go to the respective property page and refer to the "<u>Subpages</u>" tab. You will be able to see the related subpage. Example:



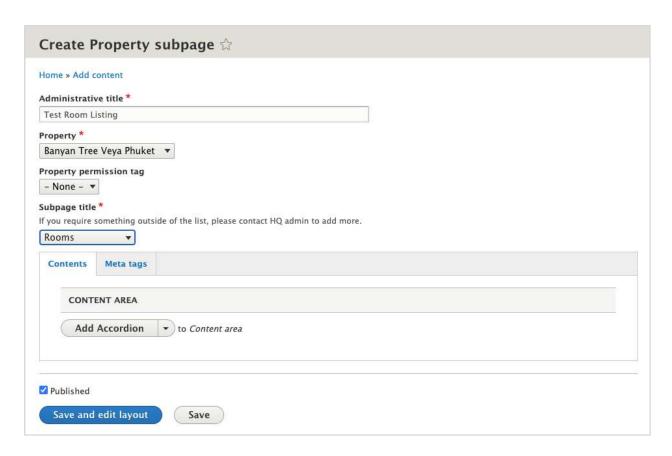
10. To add a new property subpage, you may follow the same steps in this section. Alternatively, you may also click "Add new subpage" from the property page.

Creating a property subpage - listing page example

1. Hover "Content" → "Add Content" → Select "Property subpage"



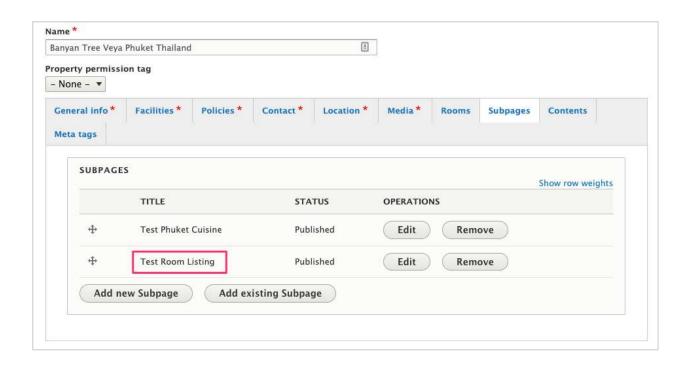
- 2. Enter "Administrative Title". This is the name of the page and helps you to identify the page where you can link it to the property page later on.
- 3. Property: Select the property where the subpage belongs to. If the required property page is not available, you will need to create the property page first. Once you have selected the required property, the subpage will be automatically linked to the property page and you will be able to see the subpage under the "Subpages" tab in the respective property page.
- 4. Subpage title: Select the category where the subpage title belongs to. The main categories for selection are: Cuisine, Offers, Rooms & Wellbeing. Note: If the required category is not available in the list, kindly contact HQ admin to create and add in the category for you.



5. Meta tags: The basic meta tags i.e. "Page title" and "Description" have been configured and automatically filled in during page creation. You may provide additional settings for SEO management. If you do not have any additional settings to add on, you may leave this tab as it is.

Simple meta tags.	
Page title	
[node:title] [site:name]	
the page when a visitor bookm	par of a visitor's web browser when they view this page. This meta tag may also be used as the title of arks or favorites this page, or as the page title in a search engine result. It is common to append so the site's name is automatically added. It is recommended that the title is no greater than 55 – 65 tes.
Description	
[node:summary]	
Abstract	
by search engines to display a page. This meta tag is <i>no long</i>	of the page's content, preferably 150 characters or less. Where as the description meta tag may be used snippet about the page in search results, the abstract tag may be used to archive a summary about the er supported by major search engines.
by search engines to display a	snippet about the page in search results, the abstract tag may be used to archive a summary about the

- 6. When you are ready, click "Save and edit layout". You will be brought to the layout builder view to assemble the page.
- 7. Follow the steps in "Adding dynamic content to property subpage" to assemble the required page.
- 8. Save the layout when you are finished.
- 9. To verify whether the subpage has been linked to the property page, go to the respective property page and refer to the "<u>Subpages</u>" tab. You will be able to see the related subpage. Example:

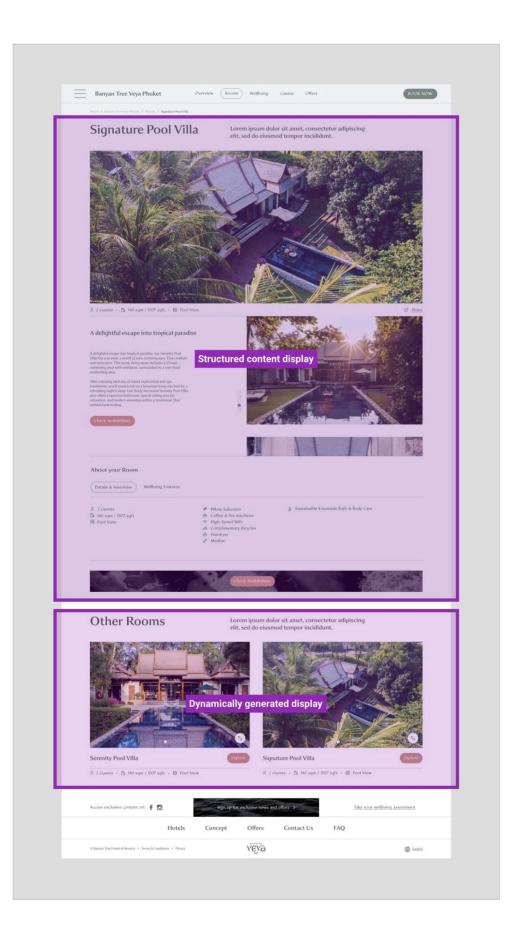


Creating room page

The room page was set up based on a combination of structured and dynamic contents.

- Structured content refers to the fields provided/needed so that we can reference the content to be displayed dynamically on other related pages.
- Dynamically generated content refers to content that is automatically generated.

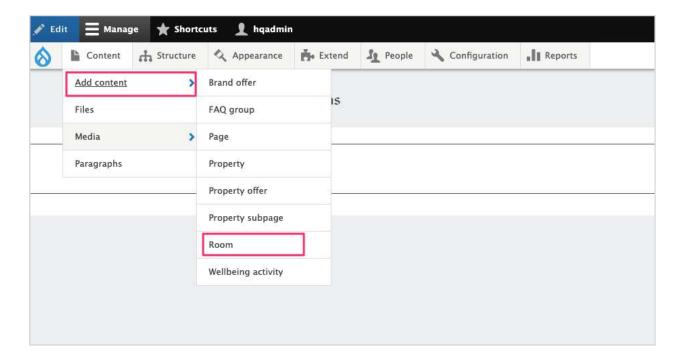
Below shows the breakdown of the structured and dynamic content on the room page:



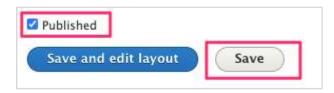
In the following steps, we will show you how to create the room page. We will first start with setting up the structured content area. The list of other rooms (dynamic content) displayed at the bottom of the room page is generated automatically. Therefore, you do not need to manually add in the other related rooms to the room page.

Creating room page (structured content)

1. Hover "Content" → "Add Content" → Select "Room"

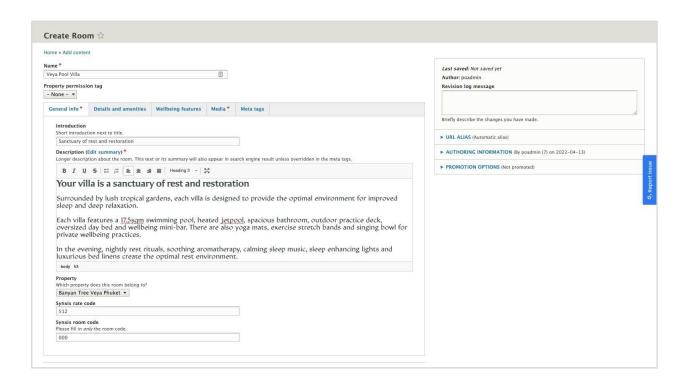


- 2. Enter "Name".
- 3. Fill in all the mandatory fields in the tabs <u>General info</u>, <u>Details & Amenities</u>, <u>Well-being</u> features and Media.
- 4. When you are ready, click the "Save" button to save the page. Note: Select "Published" when you are ready to publish the page live. Otherwise, un-check "Published" option.



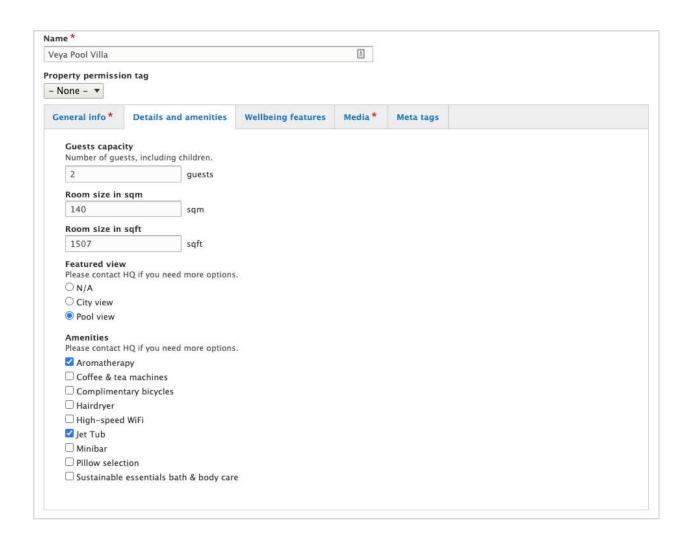
General info tab

Fill in the following fields.



Details and amenities tab

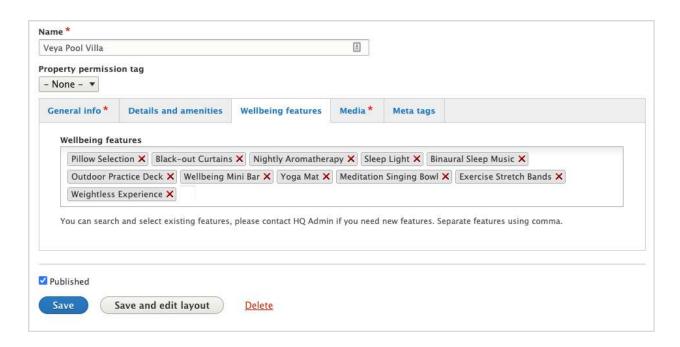
Fill in the following fields.



Sample: https://veya.banyantree.com/en/destinations/phuket/accommodation/veya-pool-villa ("Details & Amenities" tab under "About your room")

Well-being features tab

Select the required well-being features. Note: If the required wellbeing feature is not available in the list, kindly contact HQ admin to create and add in the category for you.

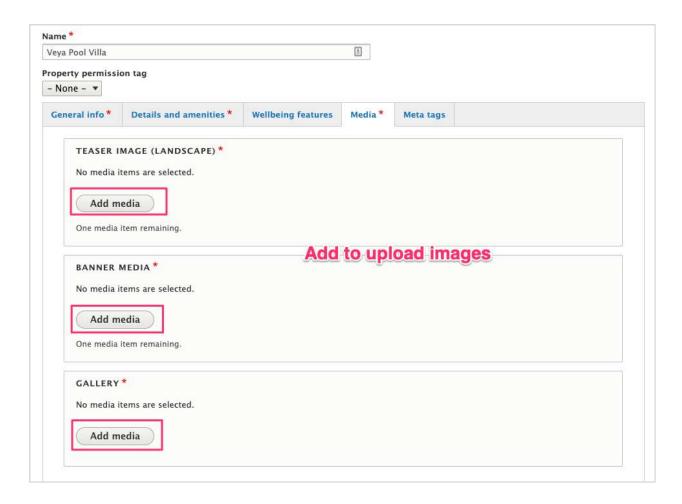


Sample:

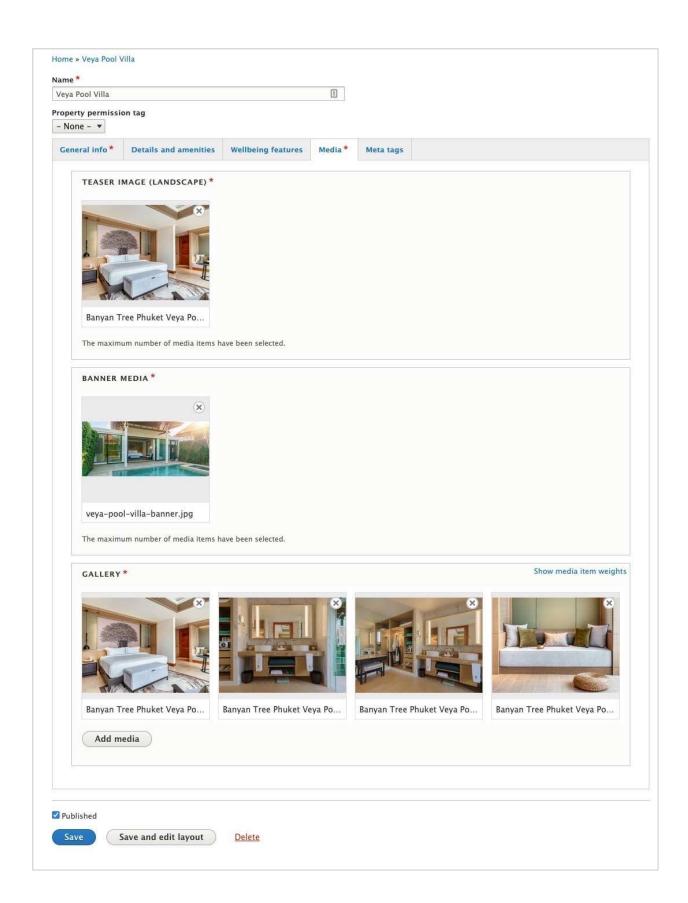
https://veya.banyantree.com/en/destinations/phuket/accommodation/veya-pool-villa ("Wellbeing Features" tab under "About your room")

Media tab

Upload the required media.



Example

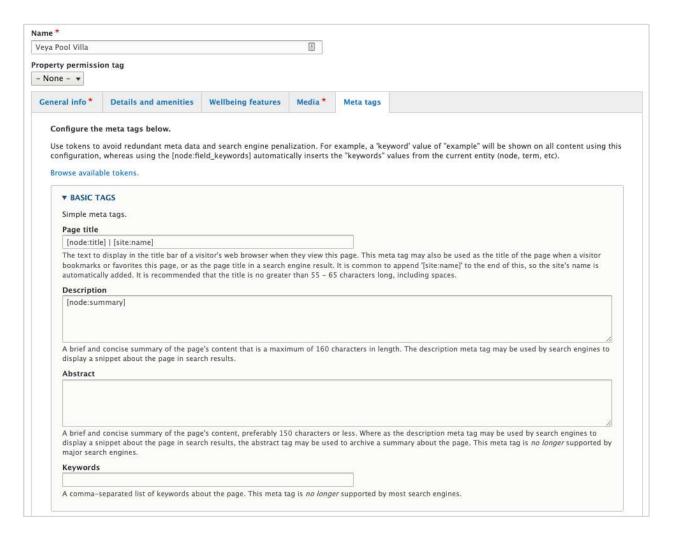


Examples of where the images are placed

- Teaser Image (Landscape) This can be found in the rooms listing page under the property page. https://veya.banyantree.com/en/destinations/phuket/rooms
- Banner This can be found on the room details page.
 https://veya.banyantree.com/en/destinations/phuket/accommodation/veya-pool-villa
- Gallery This can be found on the room details page.
 https://veya.banyantree.com/en/destinations/phuket/accommodation/veya-pool-villa

Meta Tags tab

The basic meta tags i.e. "Page title" and "Description" have been configured and automatically filled in during page creation. You may provide additional settings for SEO management. If you do not have any additional settings to add on, you may leave this tab as it is.

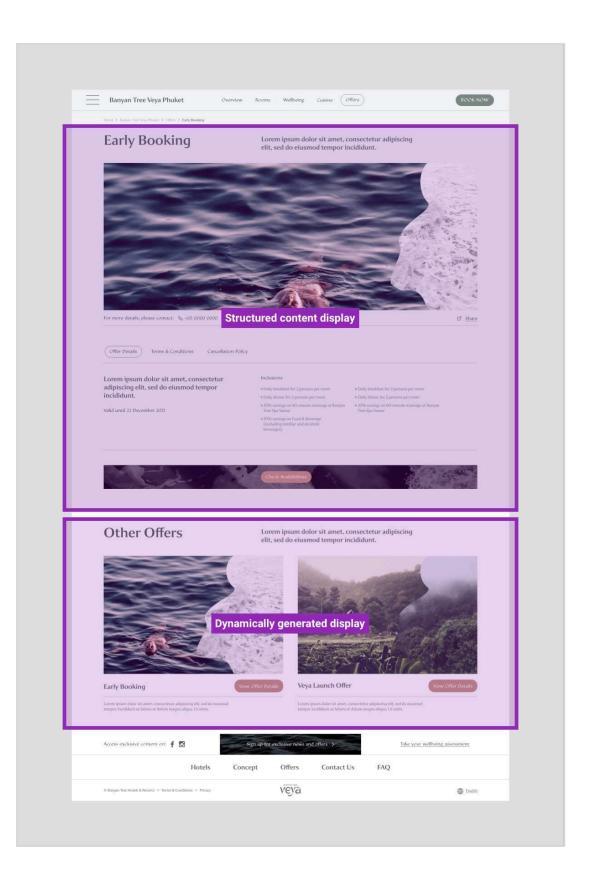


Creating property offer page

The property offer page was set up based on a combination of structured and dynamic contents.

- Structured content refers to the fields provided/needed so that we can reference the content to be displayed dynamically on other related pages.
- Dynamically generated content refers to content that is automatically generated.

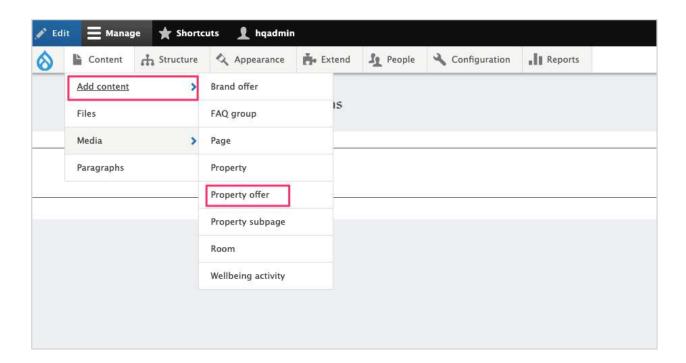
Below shows the breakdown of the structured and dynamic content on the property offer page:



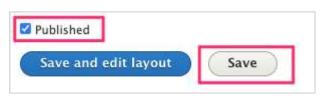
In the following steps, we will show you how to create the property offer page. We will first start with setting up the structured content area. The list of other offers (dynamic content) displayed at the bottom of the property offer page is generated automatically. Therefore, you do not need to manually add in the other related offers to the property offer page.

Creating property offer page (structured content)

1. Hover "Content" → "Add Content" → Select "Property Offer"

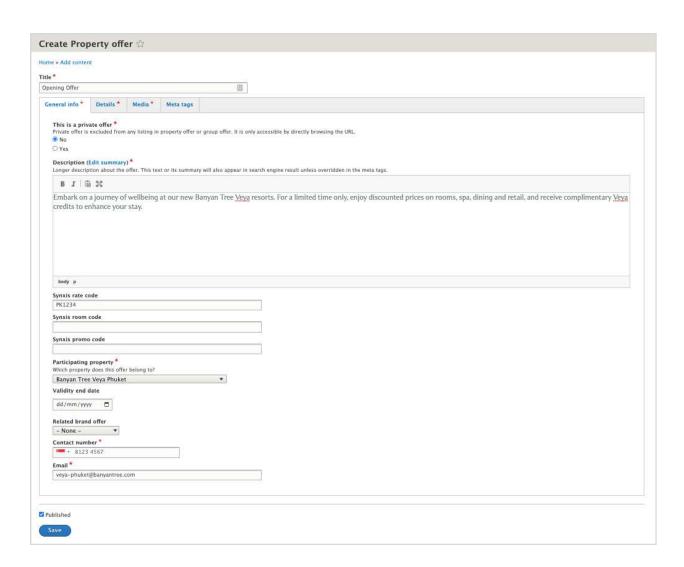


- 2. Enter "Title".
- 3. Fill in all the mandatory fields in the tabs <u>General info</u>, <u>Details</u> and <u>Media</u>. When you are ready, click the "Save" button to save the page. Note: Select "Published" when you are ready to publish the page live. Otherwise, un-check "Published" option.



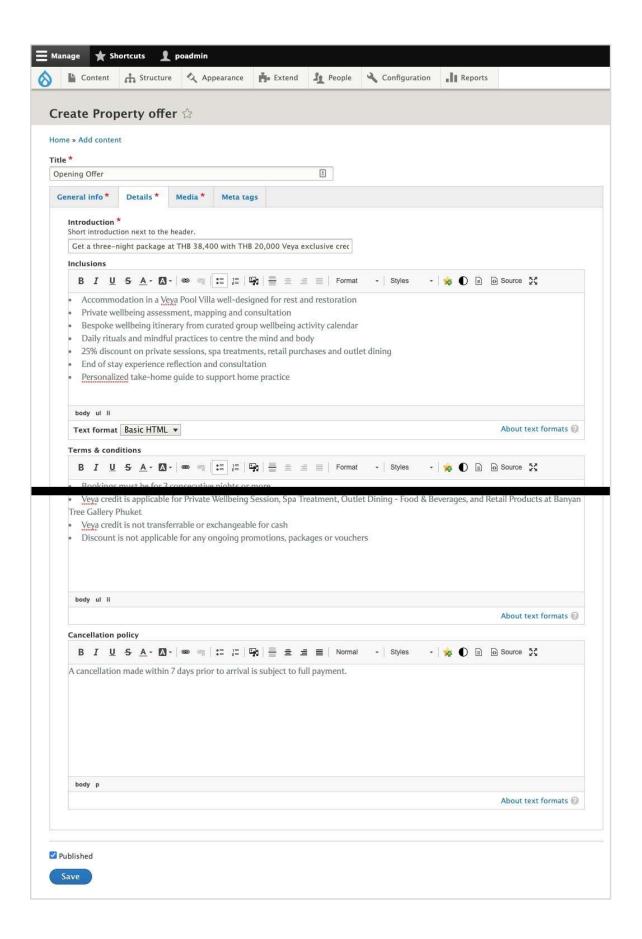
General info tab

Fill in the following fields.



Details tab

Fill in the following fields.



Sample:

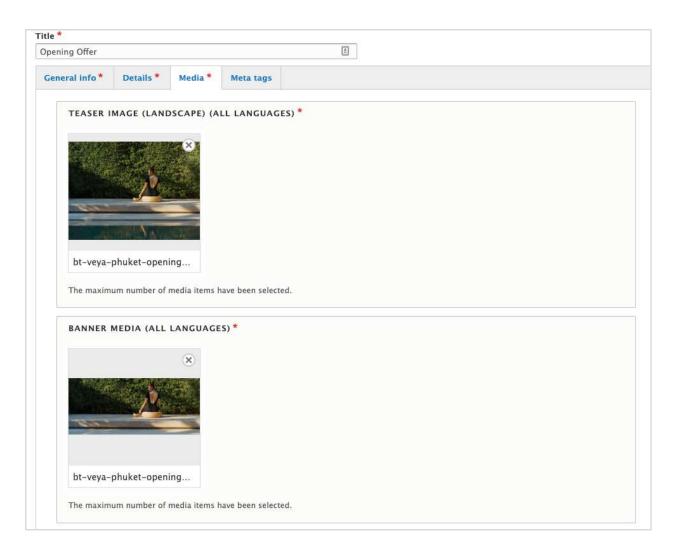
https://veya.banyantree.com/en/destinations/phuket/offers/best-available-rate (Under "Offer Details", "Terms & Conditions" and "Cancellation Policy")

Media tab

Upload the required media.

pening Offer			4	ā.	
eneral info *	Details *	Media *	Meta tags		
	MAGE (LAND tems are selec				
One media	item remaining	1.		Add to upload images	
BANNER I	MEDIA *	ted.			
Add m	edia item remaining	J.			
t.					

Example

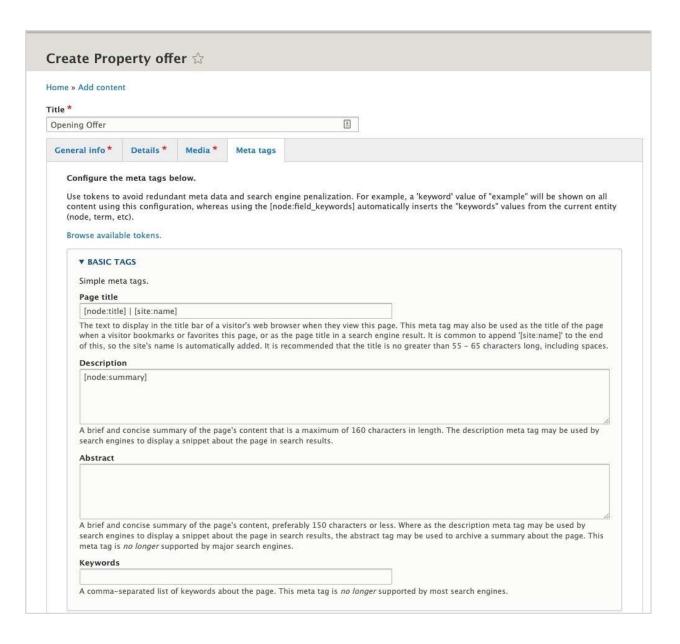


Examples of where the images are placed

- Teaser Image (Landscape) This can be found in the offers listing page under the property page. https://veya.banyantree.com/en/destinations/phuket/offers
- Banner This can be found on the offer details page.
 https://veya.banyantree.com/en/destinations/phuket/offers/best-available-rate

Meta Tags tab

The basic meta tags i.e. "Page title" and "Description" have been configured and automatically filled in during page creation. You may provide additional settings for SEO management. If you do not have any additional settings to add on, you may leave this tab as it is.

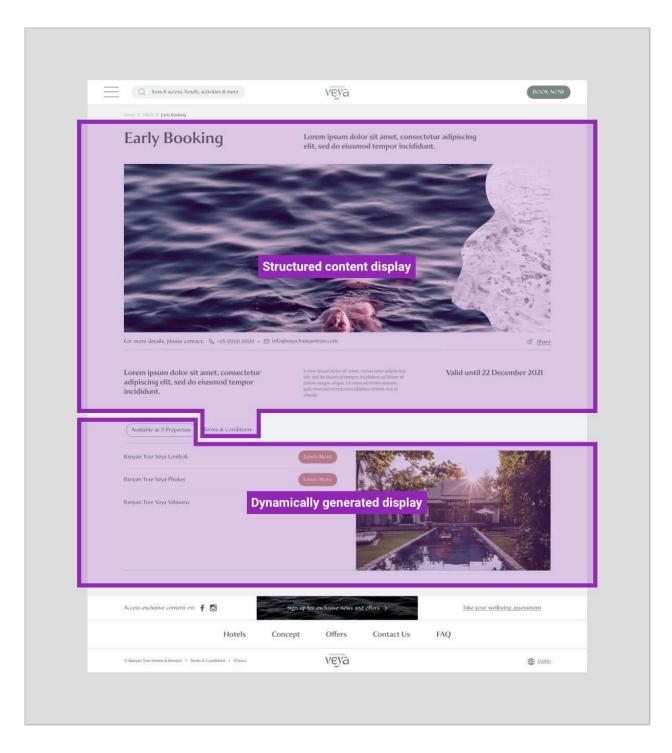


Creating brand offer page

The brand offer page was set up based on a combination of structured and dynamic contents.

- Structured content refers to the fields provided/needed so that we can reference the content to be displayed dynamically on other related pages.
- Dynamically generated content refers to content that is automatically generated.

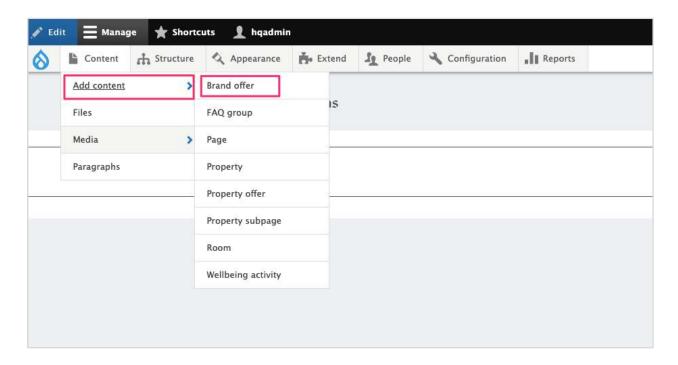
Below shows the breakdown of the structured and dynamic content on the brand offer page:



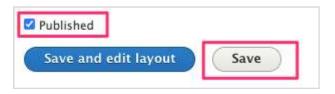
In the following steps, we will show you how to create the brand offer page. We will first start with setting up the structured content area. The list of other offers (dynamic content) displayed at the bottom of the brand offer page is generated automatically. Therefore, you do not need to manually add in the other related offers to the brand offer page.

Creating brand offer page (structured content)

1. Hover "Content" → "Add Content" → Select "Brand Offer"

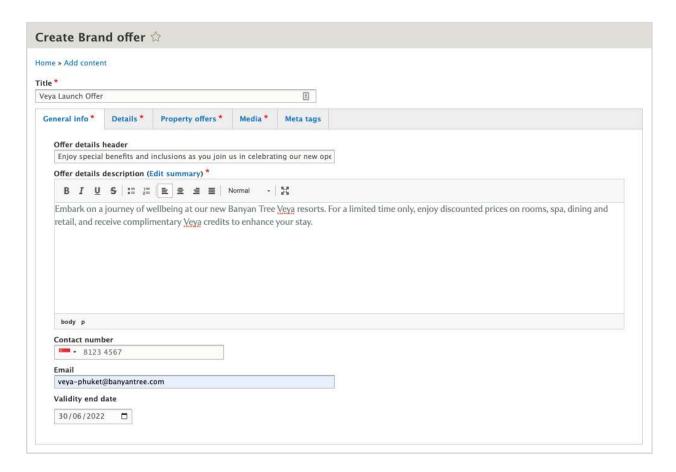


- 2. Enter "Title".
- 3. Fill in all the mandatory fields in the tabs <u>General info</u>, <u>Details</u>, <u>Property Offers</u> and <u>Media</u>. When you are ready, click the "Save" button to save the page. Note: Select "Published" when you are ready to publish the page live. Otherwise, un-check "Published" option.



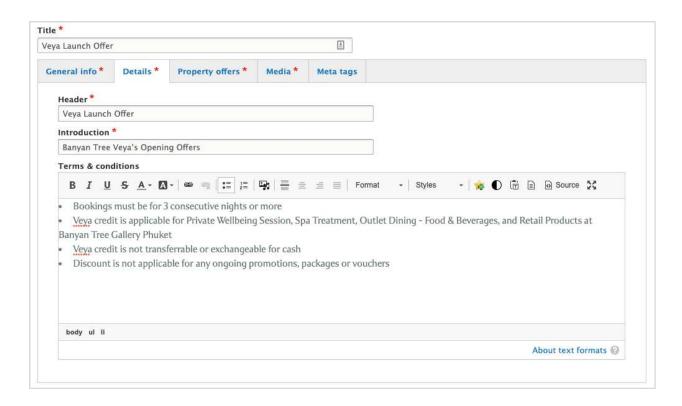
General info tab

Fill in the following fields.



Details tab

Fill in the following fields.



Sample:

https://veya.banyantree.com/en/offers/best-available-rate

Property Offers tab

Select the applicable property offers.

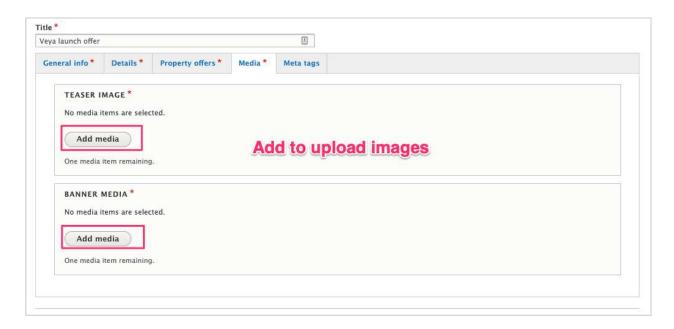


Sample:

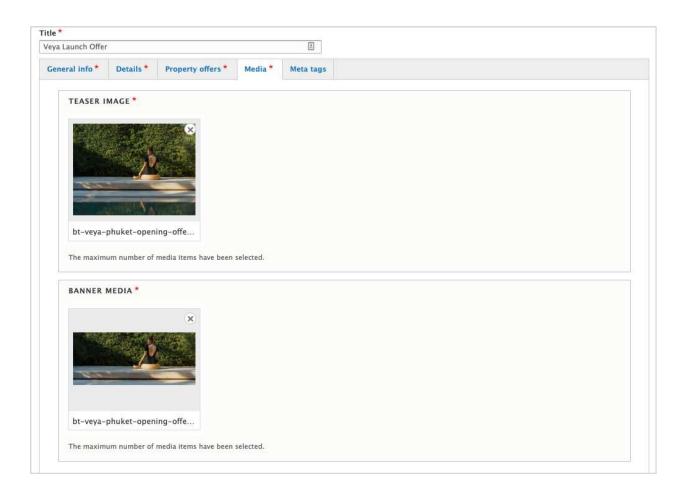
https://veya.banyantree.com/en/offers/best-available-rate (Under "Available at these Properties".

Media tab

Upload the required media.



<u>Example</u>

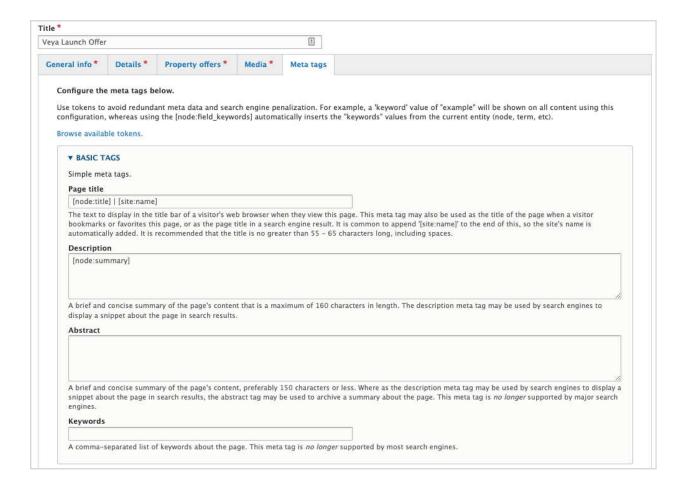


Examples of where the images are placed

- Teaser Image (Landscape) This can be found in the offers listing page.
 https://veya.banyantree.com/en/offers
- Banner This can be found on the offer details page.
 https://veya.banyantree.com/en/offers/best-available-rate

Meta Tags tab

The basic meta tags i.e. "Page title" and "Description" have been configured and automatically filled in during page creation. You may provide additional settings for SEO management. If you do not have any additional settings to add on, you may leave this tab as it is.

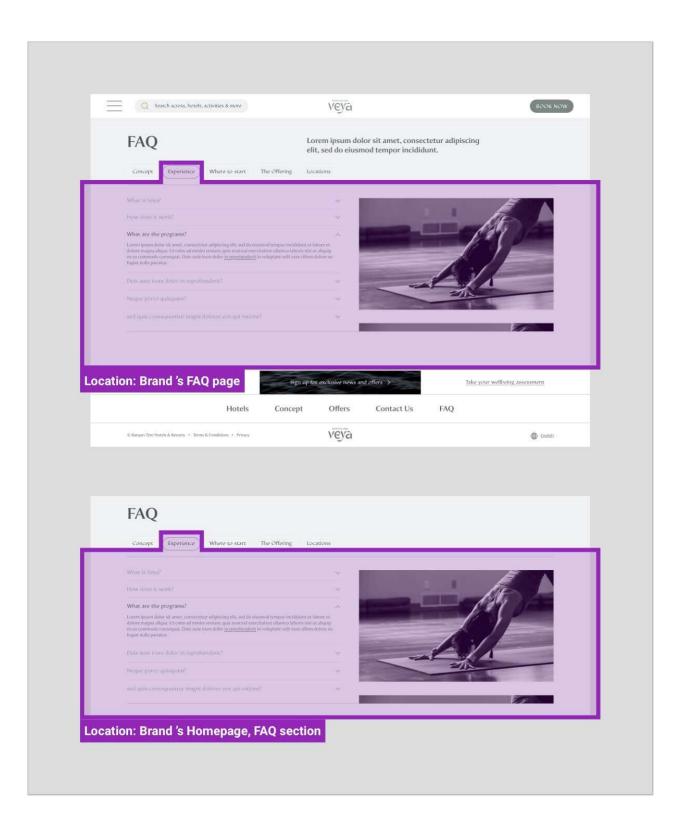


Creating FAQ page

The FAQ page was set up based on a combination of structured and dynamic contents.

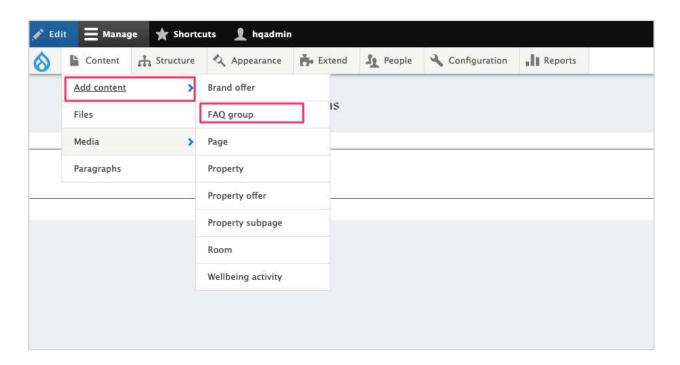
- Structured content refers to the fields provided/needed so that we can reference the content to be displayed dynamically on other related pages.
- Dynamically generated content refers to content that is automatically generated.

Below shows the breakdown of the structured and dynamic content on the FAQ page:

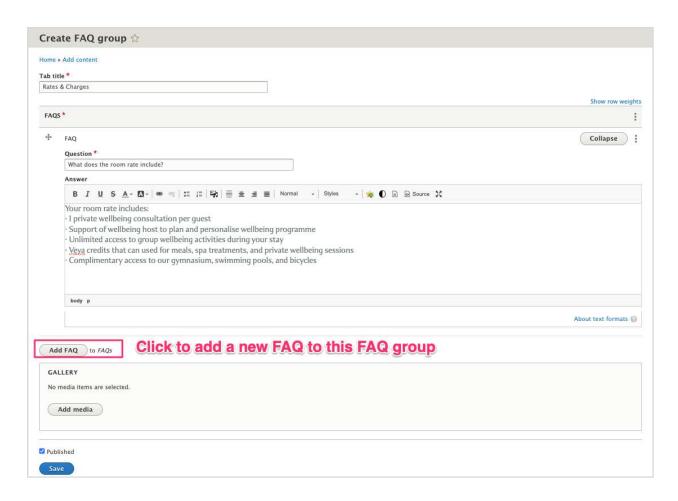


Creating FAQ group page (structured content)

1. Hover "Content" → "Add Content" → Select "FAQ Group"



- 2. Enter "Tab title".
- 3. Fill in the FAQ question and answer.
- 4. To add a new FAQ to the group, click "Add FAQ"



- 5. Gallery Click "Add Media" to upload images to the gallery. Note: This is optional.
- 6. When you are ready, click the "Save" button to save the page. Note: Select "Published" when you are ready to publish the page live. Otherwise, un-check "Published" option.

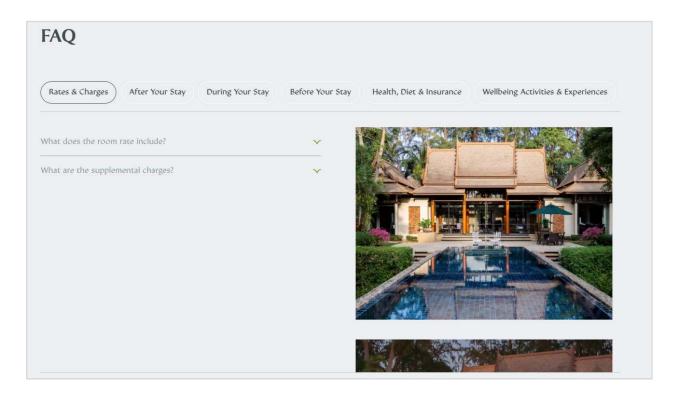


Create FAQ page (dynamic content area)

In this section, we will show you how to add dynamic content (i.e. FAQ listings) to a FAQ page. To do this, first you need to create a FAQ page using the "Page" content type. And then, adding the required FAQ listing through the layout builder.

Refer to "Adding dynamic content to basic page" steps to add listings to the FAQ page.

Example:



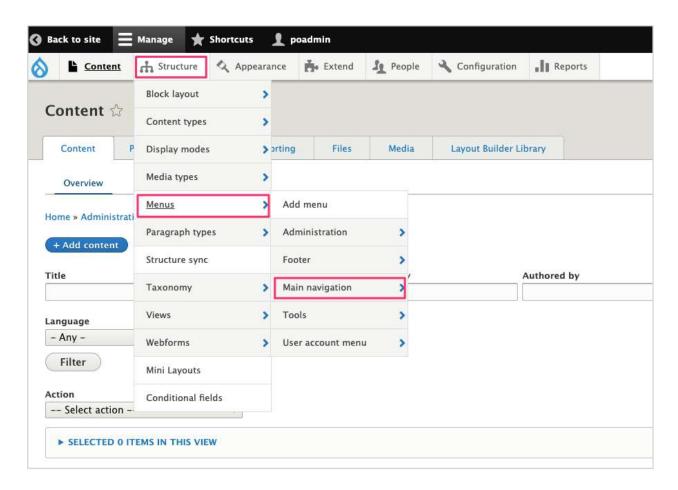
How to update navigation menu items

You can manage navigation and footer menu links in the system.

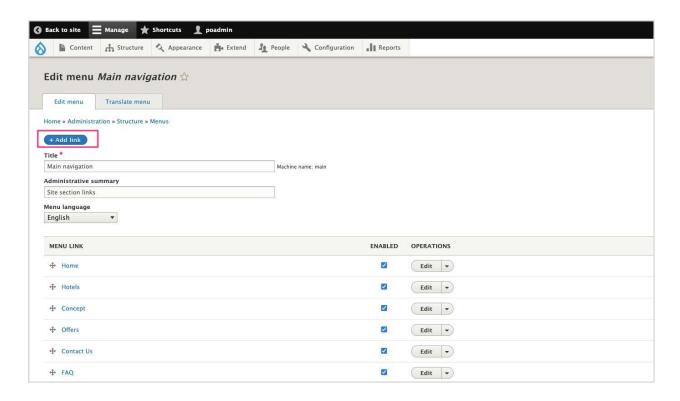
Adding new menu link

The below steps can be applied to main navigation or footer menus. Below steps show you how to add a new menu link to the main navigation menu.

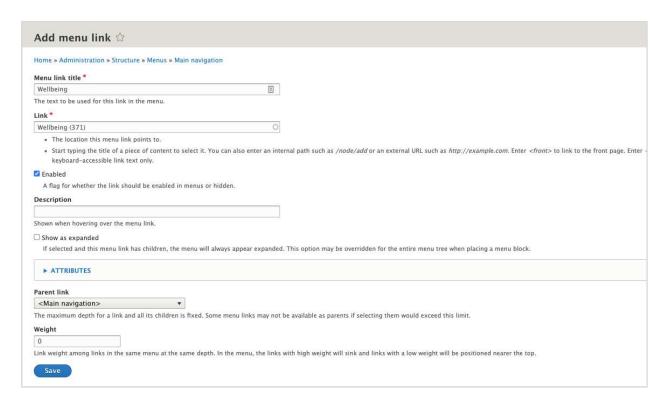
1. Hover "Structure" → "Menus" → Select "Main navigation"



2. To add a new menu link, click "Add link".

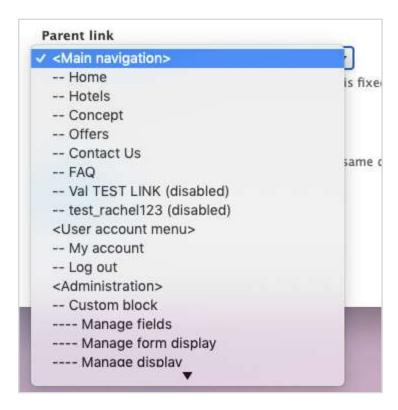


3. Fill in the following fields.

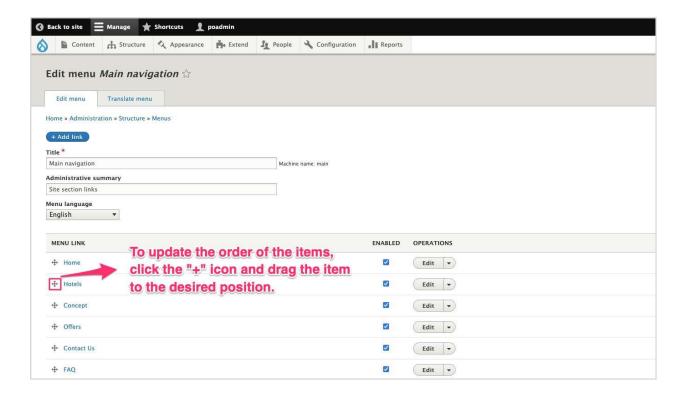


- a. Menu link title: Enter menu link title
- b. Link: Enter menu link URL

- i. Internal page: If this is to link to a page within the site, type in the page name and select the required page in the drop-down list.
- ii. External page: If this is to link to an external page, type in the URL path i.e. http://www.yahoo.com
- c. Enabled: Select to enable/disable the menu link.
- d. Description: Enter description (this is optional).
- e. Show as expanded: If this menu has child items, select this option so that child items will be displayed when the menu is expanded.
- f. Parent Link: Click to select the position in the menu hierarchy.



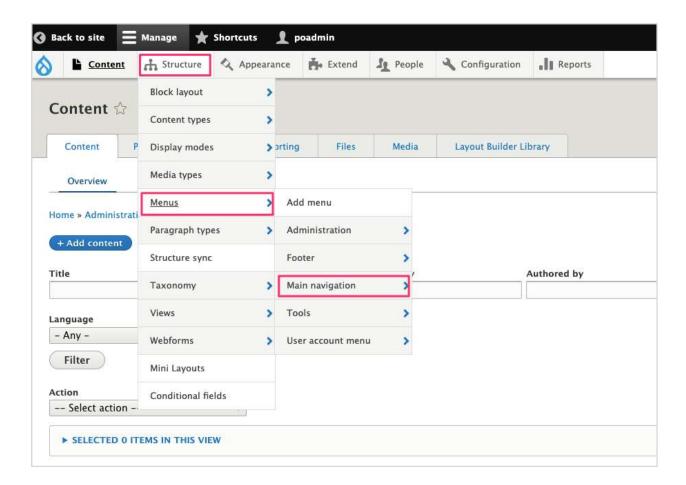
g. Weight: Enter the order/position of the menu item. Example, 0 being the first in the list and 10 being the last. Alternatively, after you have saved this menu item, you can click on the "+" icon next to the menu item and drag it to the position that you want. Example:



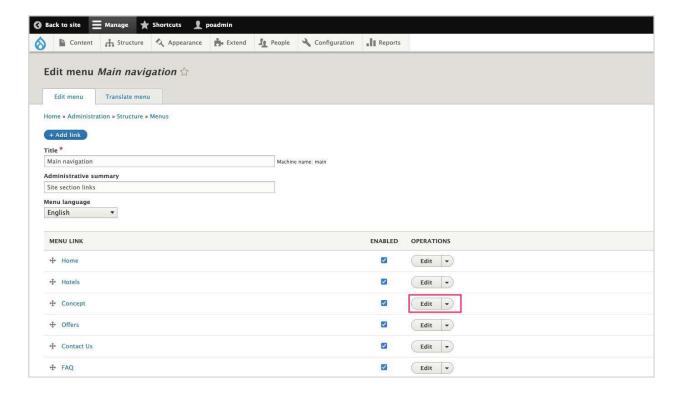
4. When you are ready, click "Save" to save the menu item. The new menu item should appear in the menu list.

Editing existing menu link

Hover "Structure" → "Menus" → Select the menu that you want to edit. Example
 "Main navigation"



2. Click "Edit" to update the existing menu link.



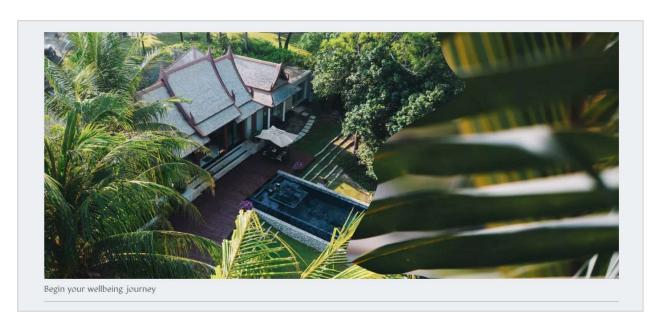
3. Update the required fields and click "Save" when ready.

Creating components

When you create a page on the site, you can use ready made website components such as banner, text, carousel, accordion etc to assemble the desired page. In this section, we will show you the list of available website components.

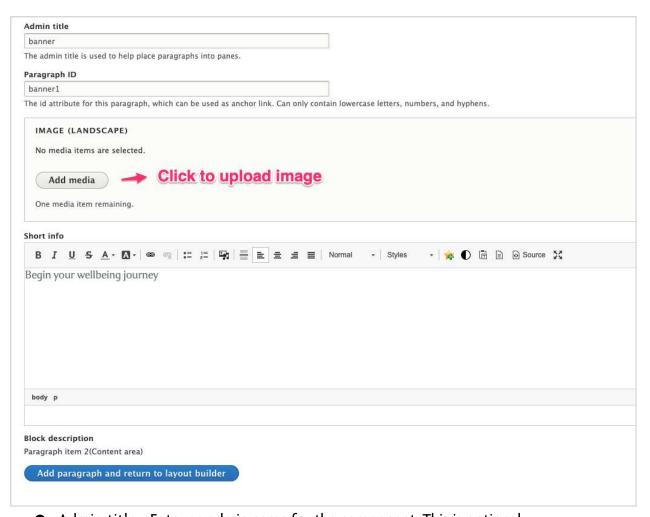
Banner

How it looks like



Suitable layout: 1 column layout

To create the "Banner" component, follow the steps in section "Adding section & block to layout" to create the layout. Select "Banner" when creating the paragraph component and fill in the following fields. Click "Add paragraph and return to layout builder" when you are ready to save.



- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Image Click to upload an image or select an existing image from the media library.
- Short info Enter banner tagline.

Header with introduction & CTA

How it looks like

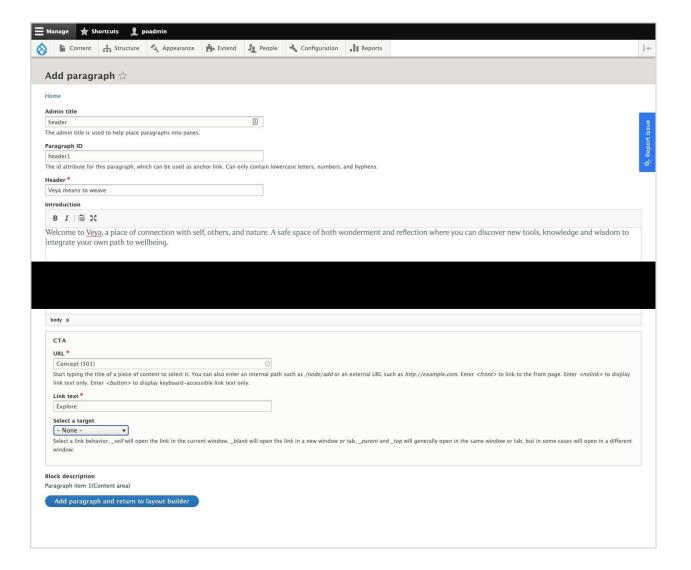
Veya means to weave

Welcome to Veya, a place of connection with self, others, and nature. A safe space of both wonderment and reflection where you can discover new tools, knowledge and wisdom to integrate your own path to wellbeing.



Suitable layout: 1 column layout

To create the "Header with introduction & CTA" component, follow the steps in section "Adding section & block to layout" to create the layout. Select "Header with introduction & CTA component" when creating the paragraph component and fill in the following fields. Click "Add paragraph and return to layout builder" when you are ready to save.



- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Header Enter title.
- Introduction Enter introduction.
- CTA Enter the page name to link to.
 - O Internal page: If this is to link to a page within the site, type in the page name and select the required page in the drop-down list.
 - External page: If this is to link to an external page, type in the URL path i.e. http://www.yahoo.com
- Link text Enter CTA button label.
- Select a target This option allows you to select whether the page is launched in the current window or to open in a new browser window.

WYSIWYG

This component allows you to create a text area on the page.

How it looks like

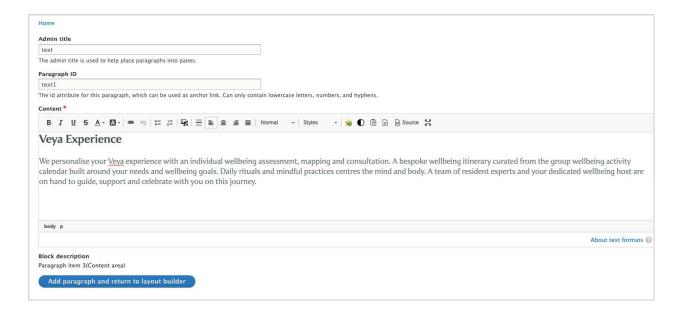
Veya Experience

We personalise your Veya experience with an individual wellbeing assessment, mapping and consultation. A bespoke wellbeing itinerary curated from the group wellbeing activity calendar built around your needs and wellbeing goals. Daily rituals and mindful practices centres the mind and body. A team of resident experts and your dedicated wellbeing host are on hand to quide, support and celebrate with you on this journey.

Begin your wellbeing journey

Suitable layout: 1 column, 2 columns, 3 columns layouts.

To create a text area, fill in the following fields.



- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Content Enter the required content. Use the editor controls toolbar to format your text area.

Simple Card (blurb, CTA)

How it looks like



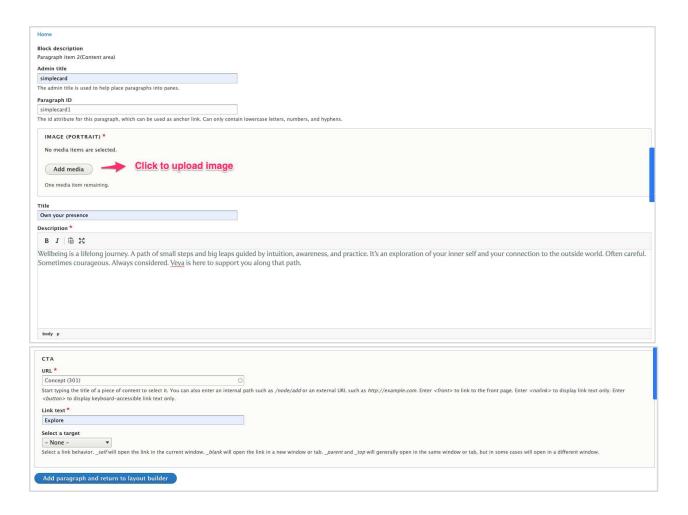
Own your presence

Wellbeing is a lifelong journey. A path of small steps and big leaps guided by intuition, awareness, and practice. It's an exploration of your inner self and your connection to the outside world. Often careful. Sometimes courageous. Always considered. Veya is here to support you along that path.



Suitable layout: 2 columns, 3 columns layouts.

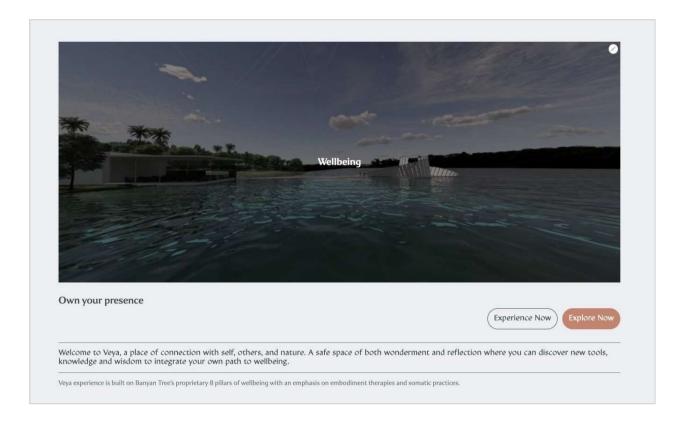
To create the "Simple Card (blurb, CTA)" component, follow the steps in section "Adding section & block to layout" to create the layout. Select "Simple Card (Blub, CTA)" component when creating the paragraph component and fill in the following fields. Click "Add paragraph and return to layout builder" when you are ready to save.



- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Image Click to upload an image or select an existing image from the media library.
- Title Enter title.
- Description Enter description.
- CTA Enter the page name to link to.
 - O Internal page: If this is to link to a page within the site, type in the page name and select the required page in the drop-down list.
 - External page: If this is to link to an external page, type in the URL path i.e. http://www.yahoo.com
- Link text Enter CTA button label.
- Select a target This option allows you to select whether the page is launched in the current window or to open in a new browser window.

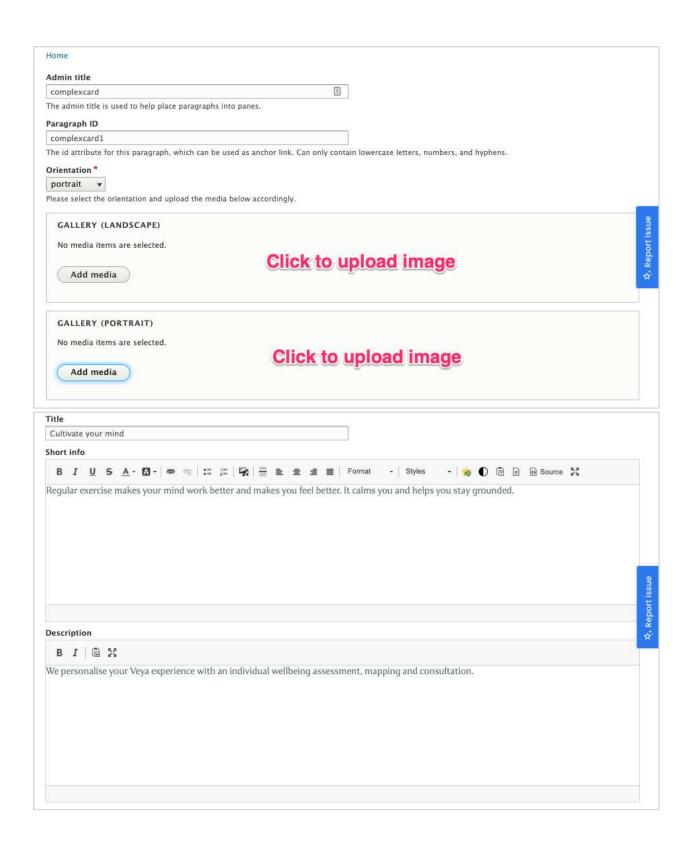
Complex Card (gallery, short info, blurb, CTA)

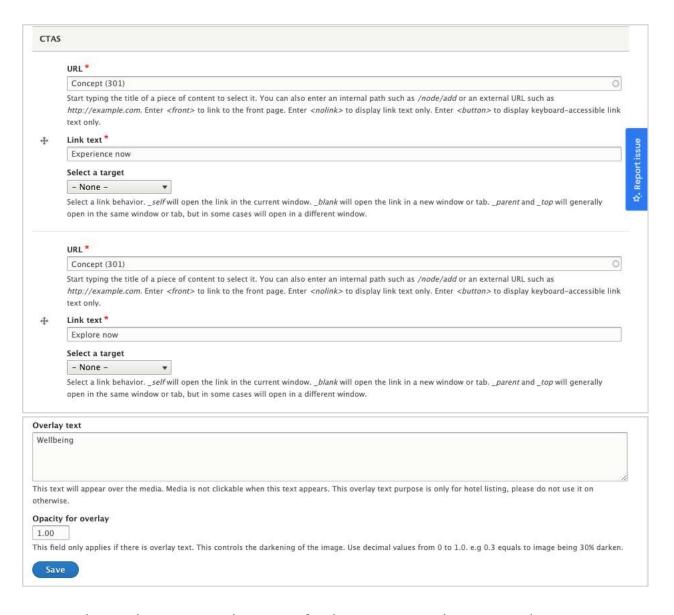
How it looks like



Suitable layout: 1 column, 2 columns, 3 columns layouts.

To create the "Complex Card (gallery, short info, blurb, CTA)" component, follow the steps in section "Adding section & block to layout" to create the layout. Select "Complex Card (gallery, short info, blurb, CTA)" component when creating the paragraph component and fill in the following fields. Click "Add paragraph and return to layout builder" when you are ready to save.



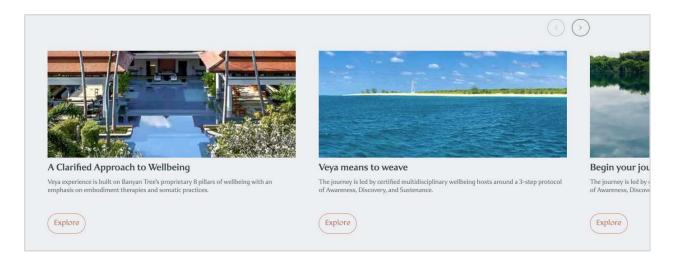


- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Orientation Select the orientation of the intended media. Note: If you select portrait
 or landscape orientation, you need to upload the image accordingly (portrait or
 landscape image).
- Image Click to upload a portrait or landscape image (based on selected orientation) or select an existing image from the media library.
- Title Enter title.
- Short info Enter short info.
- Description Enter description.
- CTA Enter the page name to link to.

- O Internal page: If this is to link to a page within the site, type in the page name and select the required page in the drop-down list.
- External page: If this is to link to an external page, type in the URL path i.e. http://www.yahoo.com
- Link text Enter CTA button label.
- Select a target This option allows you to select whether the page is launched in the current window or to open in a new browser window.
- Overlay text Enter overlay text.
- Opacity Enter opacity value. This controls the darkening of the image. Use decimal values from 0 to 1.0. e.g 0.3 equals to image being 30% darkened.

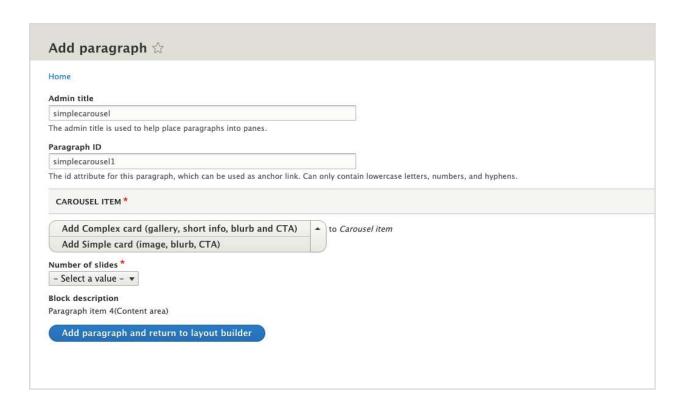
Simple Carousel

How it looks like



Suitable layout: 1 column layout.

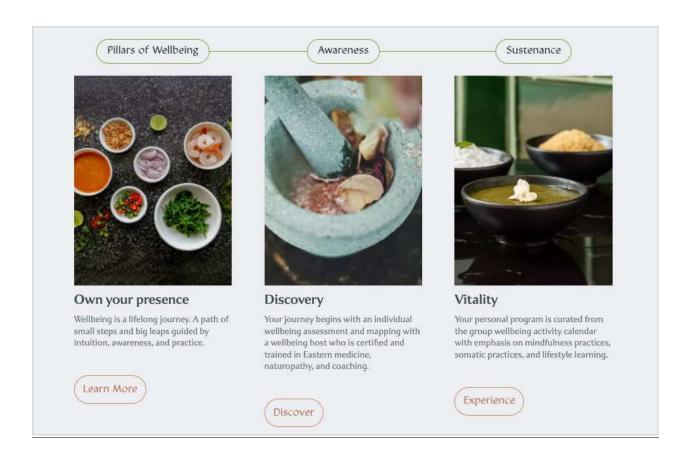
To create the "Simple Carousel" component, follow the steps in section "Adding section & block to layout" to create the layout. Select "Simple Carousel" component when creating the paragraph component and fill in the following fields. Click "Add paragraph and return to layout builder" when you are ready to save.



- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Carousel Item Click to add a simple card or complex card component into the carousel. Fill in the respective fields and save. To add more, click add simple card or complex card component.
- Number of slides Click to select the no. of items to display per slide.

Complex Carousel

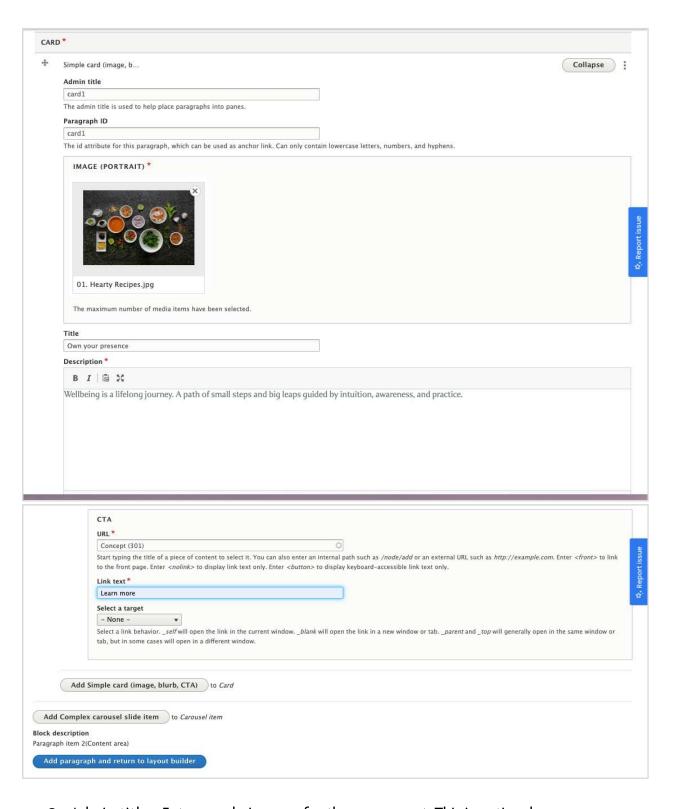
How it looks like



Suitable layout: 1 column layout.

To create the "Complex Carousel" component, follow the steps in section "Adding section & block to layout" to create the layout. Select "Complex Carousel" component when creating the paragraph component and fill in the following fields. Click "Add paragraph and return to layout builder" when you are ready to save.





- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Carousel item:

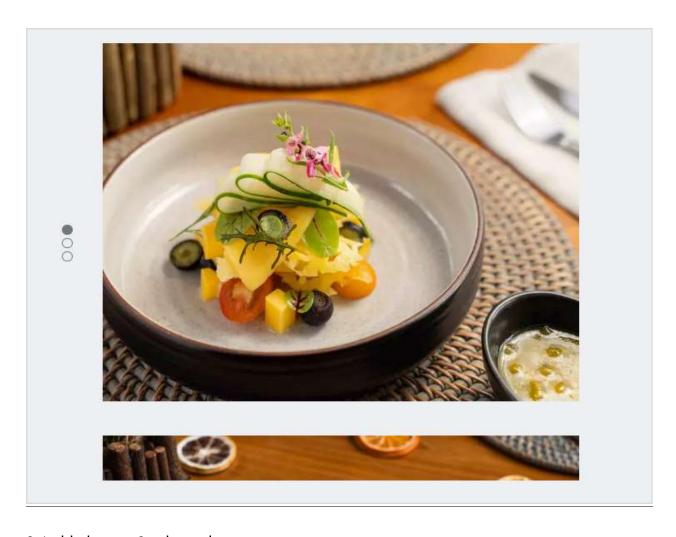
- O Admin title Enter an admin name for the component. This is optional.
- O Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- O Caption Enter caption.

• Card:

- O Admin title Enter an admin name for the component. This is optional.
- O Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Image (Portrait) Click to upload an image or select an existing image from the media library.
- O Title Enter title.
- O Description Enter description.
- O CTA Enter the page name to link to.
 - Internal page: If this is to link to a page within the site, type in the page name and select the required page in the drop-down list.
 - External page: If this is to link to an external page, type in the URL path i.e. http://www.yahoo.com
- O Link text Enter CTA button label.
- O Select a target This option allows you to select whether the page is launched in the current window or to open in a new browser window.
- To add another card into the carousel, click "Complex Carousel slide item" and repeat the steps for the carousel item, followed by the card item.

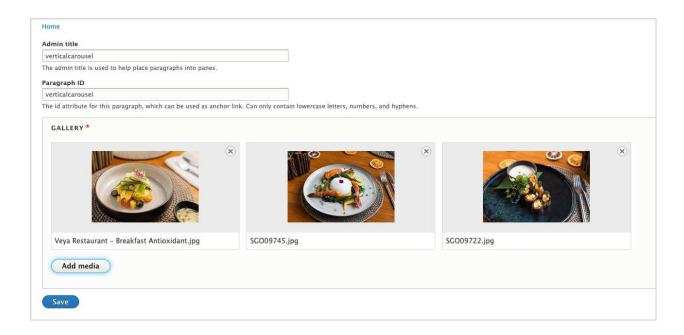
Vertical Carousel

How it looks like



Suitable layout: 2 columns layout.

To create the "Vertical Carousel" component, follow the steps in section "Adding section & block to layout" to create the layout. Select "Vertical Carousel" component when creating the paragraph component and fill in the following fields. Click "Add paragraph and return to layout builder" when you are ready to save.



- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Add media Click to upload an image or select an existing image from the media library. To add more images, click "Add media".

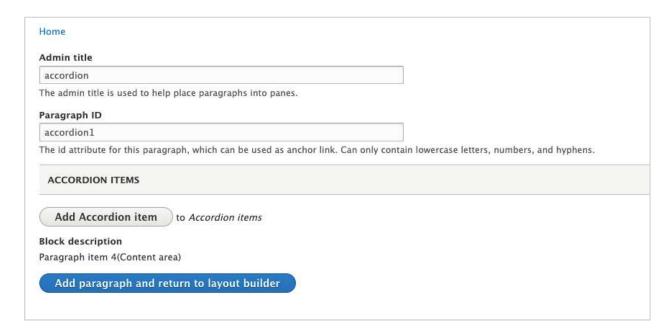
Accordion

How it looks like



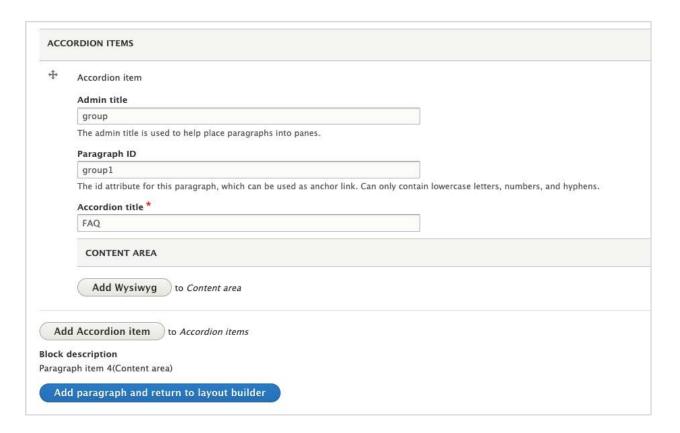
Suitable layout: 1, 2 columns layout.

To create the "Accordion" component, follow the steps in section "Adding section & block to layout" to create the layout. Select "Accordion" component when creating the paragraph component and fill in the following fields. Click "Add paragraph and return to layout builder" when you are ready to save.

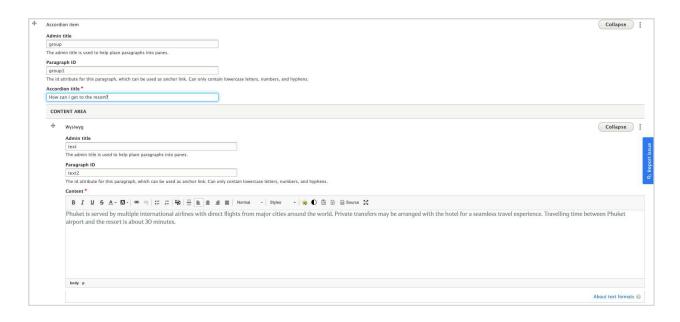


Admin title - Enter an admin name for the component. This is optional.

- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Add Accordion item Click to add accordion item.



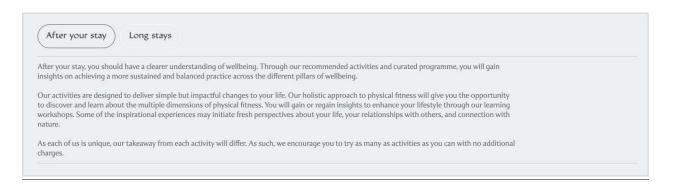
- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Accordion title Enter title.
- Add Wysiwyg Click to add text area.



- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Content Enter text.
- To add more accordion items, click "Add Accordion item" and repeat the steps for the accordion item.

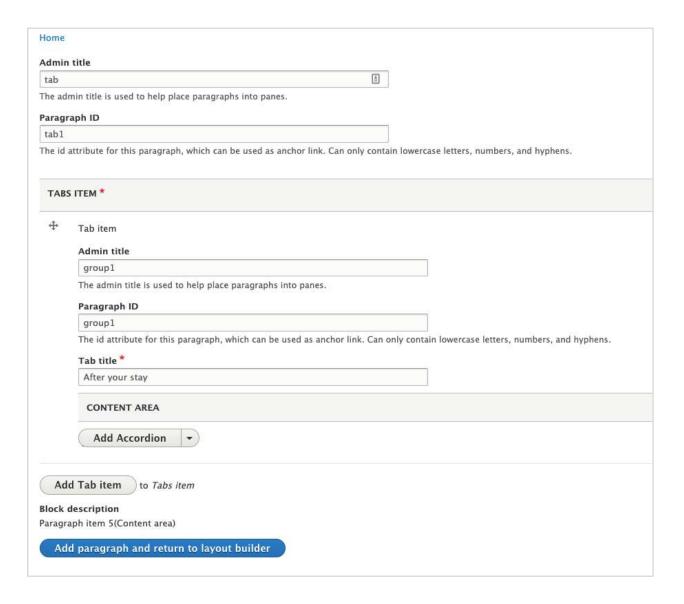
Tabs

How it looks like



Suitable layout: 1 column layout.

To create the "Tab" component, follow the steps in section "Adding section & block to layout" to create the layout. Select "Tabs" component when creating the paragraph component and fill in the following fields. Click "Add paragraph and return to layout builder" when you are ready to save.

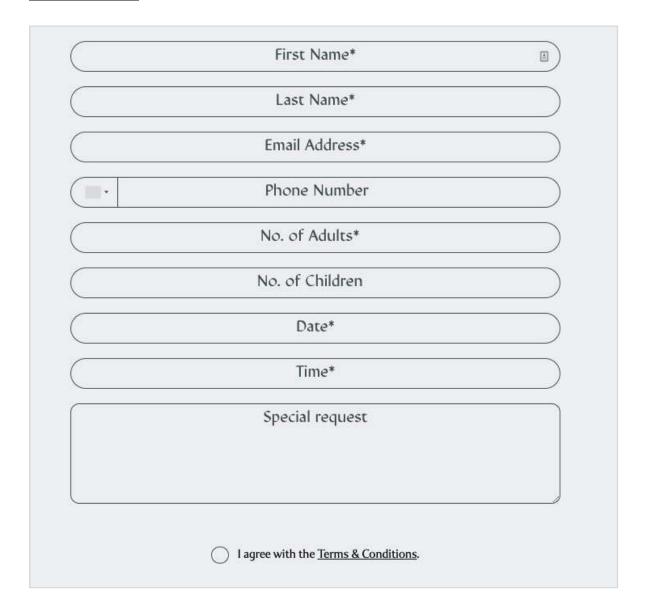


- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Tabs item:
 - O Admin title Enter an admin name for the component. This is optional.
 - O Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
 - O Tab title Enter title.
 - Content area You may choose to add accordion, complex carousel or wysiwyg to the tab item. Fill in the respective fields and save. To add another tab item, click "Add tab item" and repeat the steps for the tab item.

Webform

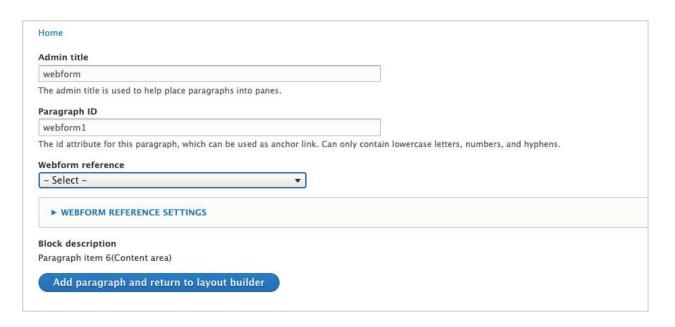
This component allows you to add an existing webform onto the page. Note: The webform must first be created and configured before you can add it onto the page.

How it looks like



Suitable layout: 1 column layout.

To create the "Webform" component, follow the steps in section "Adding section & block to layout" to create the layout. Select "Webform" component when creating the paragraph component and fill in the following fields. Click "Add paragraph and return to layout builder" when you are ready to save.



- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Webform reference Click to select the required webform. Example:



If the required webform is not available in the list, contact HQ admin team.

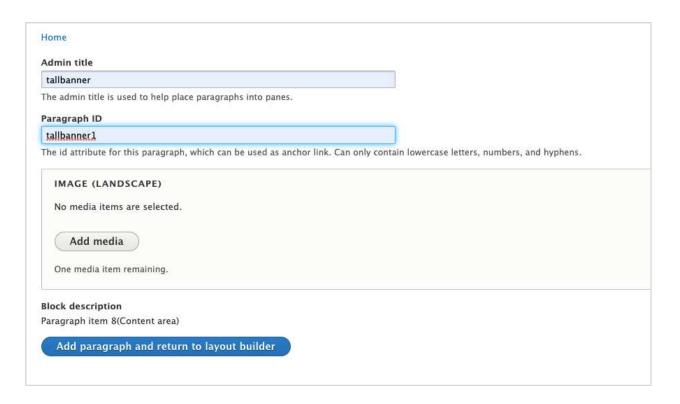
Banner Tall

How it looks like



Suitable layout: 1 column layout.

To create the "Banner Tall" component, follow the steps in section "Adding section & block to layout" to create the layout. Select "Banner Tall" component when creating the paragraph component and fill in the following fields. Click "Add paragraph and return to layout builder" when you are ready to save.



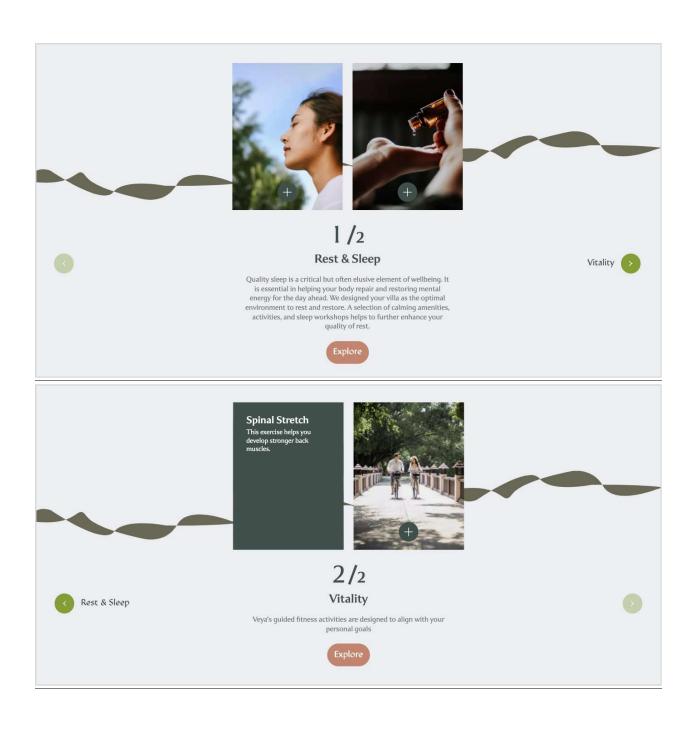
- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- Add media Click to upload an image or select an existing image from the media library. To add more images, click "Add media".

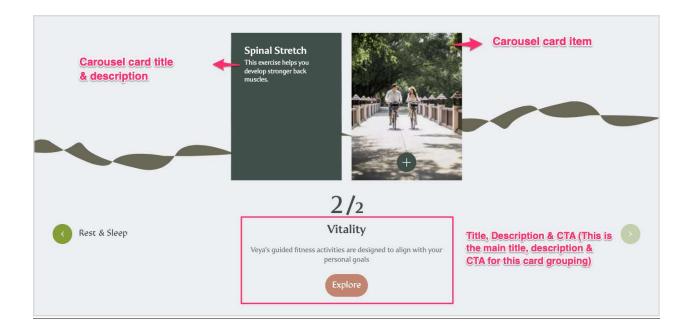
Structured Carousel

The structured carousel is a carousel that contains a group of card items.

How it looks like

Structured Carousel Item





Suitable layout: 1 column layout.

To create the "Structured Carousel" component, follow the steps in section "Adding section & block to layout" to create the layout. Select "Structured Carousel" component when creating the paragraph component and fill in the following fields. Click "Add paragraph and return to layout builder" when you are ready to save.

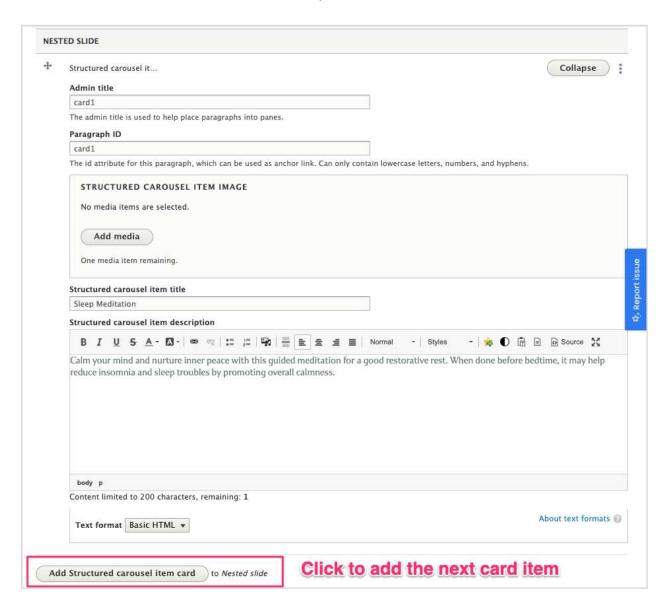


- Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.



Under slide items:

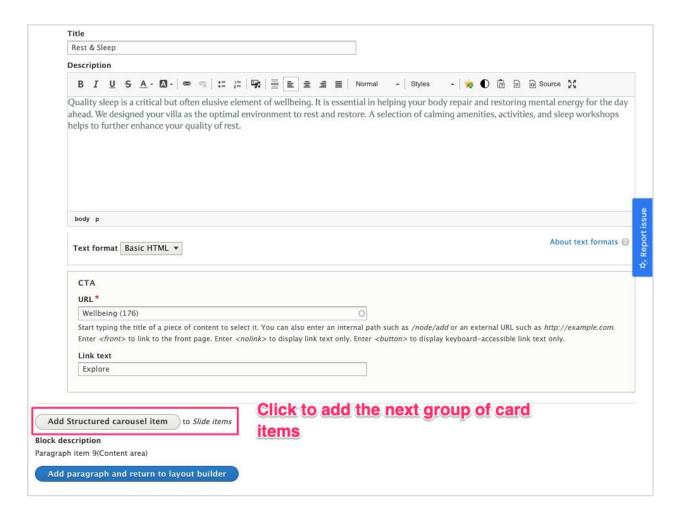
- O Admin title Enter an admin name for the component. This is optional.
- Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.



Under nested slide items:

- O Admin title Enter an admin name for the component. This is optional.
- O Paragraph ID This is used as an identifier for the component, which can be used as an anchor link. This is optional.
- O Add media Click to upload an image or select an existing image from the media library. To add more images, click "Add media".

- O Structured carousel item title Enter title.
- O Structured carousel item description Enter description. Note: Do take note of the character limit.
- O To add another card item into the nested slide, click "Add Structured Carousel item card" and repeat the steps for the card item. Otherwise, continue to the next step to fill in the rest of the fields.



- O Title Enter a title for this group of carousel items.
- O Description Enter a description for this group of carousel items.
- O CTA Enter the page name to link to.
 - Internal page: If this is to link to a page within the site, type in the page name and select the required page in the drop-down list.
 - External page: If this is to link to an external page, type in the URL path i.e. http://www.yahoo.com
- O Link text Enter CTA button label.
- To add another carousel group of items, click "Add Structured Carousel item" and repeat the steps for the slide items.

Adding language content (translations)

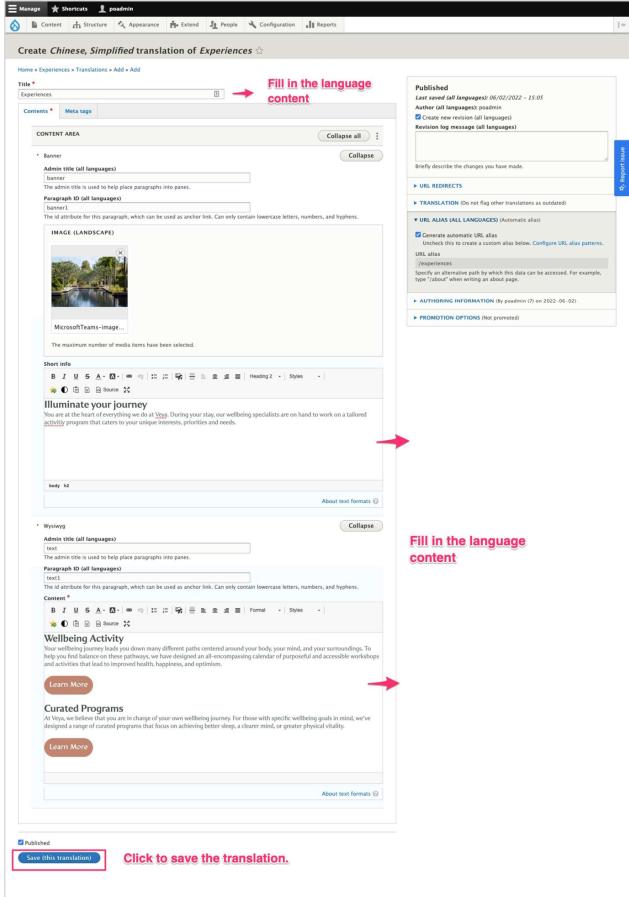
Language content can be added onto the site by adding the translated content for the existing page. English (EN) language is the default or original language used for the pages created onto the site. To add the language content i.e simplified chinese (ZHCN), you need to add the chinese translation to the existing English page.

<u>Steps</u>

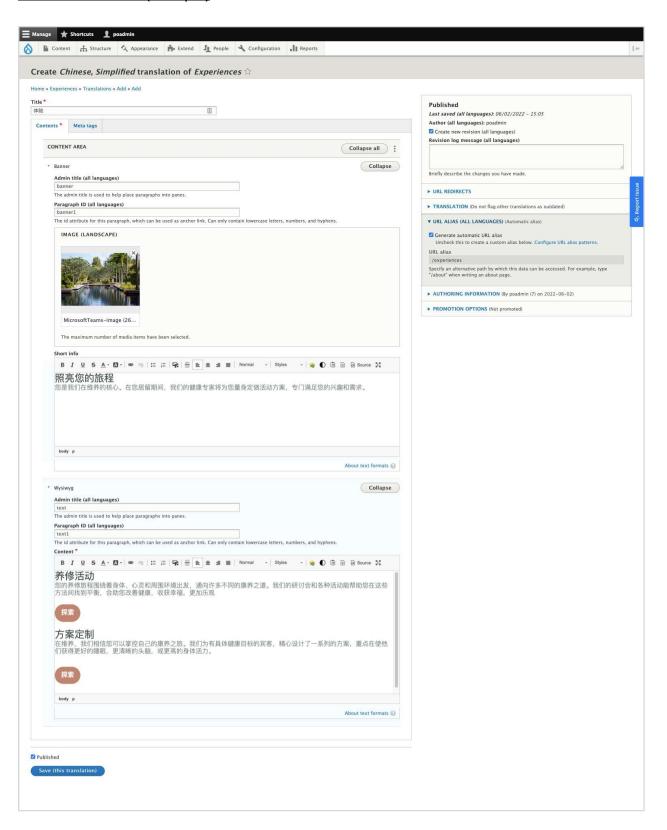
- 1. Retrieve the required page and click on the "Translate" tab. The list of available languages will be displayed. If the language that you want to translate to is not available, contact HQ team to enable the language for you.
- 2. At the language (i.e. Chinese Simplified), click "Add" to add the translated content.

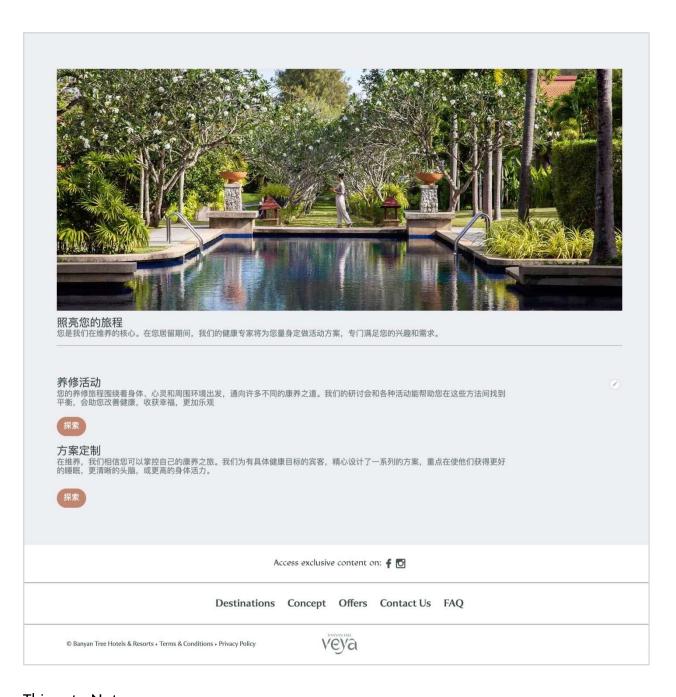


3. Clear the english content and fill in the language content accordingly in the necessary fields or components. When you are ready, click the "Save this translation" button to save the page.



Translated content (Example)





Things to Note

- 1. New components When the English page is updated with new components i.e. wysiwyg, banner, tabs, accordion etc, the new components will be available on the language content page for you to add the translation.
- 2. All languages When you update fields that are labeled as "All languages", this means that the changes will apply to both the original and other language contents. Example:

3. Non-page translations - Not all web elements on the site are translatable via the page content. Some of these elements are controlled by advanced site configurations. Please contact HQ team if you wish to translate navigation menu items, mega menu items, filter items, footer items, taxonomy terms etc.

Media Library Management

These dimensions are rough guides, but image sizes should be close to the recommendations to avoid images that are too big (slowing down website loading time) or too small (will be blurry on screen).

Likewise, file sizes are recommendations rather than hard limits – a banner image that is 1.2 MB would still be ok, but one that is 30MB will need to be significantly reduced.

Horizontal Images (Thin):

• File type: .jpg

• Dimensions: 1920px x 823px

• File size under 1MB

Horizontal Images

• File type: .jpg

• Dimensions: 1920px x 1080px

• File size under 1MB

Vertical Images Photos

• File type: .jpg

• Dimensions: 600px x 800px to 840 x 1120

• File size under 500KB

Website Updates SOP (After launch)

- After making updates to any page, be sure to click "Save (this translation)" to save the updated page as a draft
- These changes will not be live until HQ publishes the page to the server.



- Send an email to HQ with the following details:
 - Property name
 - o Name of updated page
 - o Brief description of changes made
 - Affected languages

For example:

"Veya Phuket – Dining – New card image – EN, CN"

- We will aim to approve the changes within 5 working days and inform you when completed.
- Please plan ahead to ensure that changes will be live by the time they are needed.

If changes are urgent and need to be done ASAP, please put 'Urgent' in the email subject title or reach out to us on Teams. This should only be for changes that directly impact bookings and revenue.

HQ Contact Details

Website team – Website content, updates and related matters
Davian Aw, Ecommerce Web Manager

<u>davian.aw@banyantree.com</u>

Janet Ong, Web Designer & Project Management
janet.ong@banyantree.com

Reservations team – SynXis booking engine updates and related matters Keline Lim, Assistant Manager, Distribution keline.lim@banyantree.com
Adeline Teoh, AVP Head of Commercial Support Services adeline.teoh@banyantree.com

Digital Marketing – EDMs, Google My Business, Google Tags, Google Analytics Farah Sinjeri, Digital Marketing Manager farah.sinjeri@banyantree.com

Media and Content team – Social media, videos and related matters Adhiyanto Goen, Head of Brand Communications adhiyanto.goen@banyantree.com
Alae Khaldi, Brand Communications Manager alae.khaldi@banyantree.com